



issa

INTERNATIONAL SOCIAL SECURITY ASSOCIATION



[ANNUAL REVIEW 2010-2011]



The ISSA at a glance

International Social Security Association

The International Social Security Association is the world's leading international institution bringing together social security agencies and organizations. The ISSA promotes dynamic social security as the social dimension in a globalizing world through supporting excellence in social security administration.

The ISSA provides its members with expert information and knowledge, access to high-level social security networks and events, promotes dynamic social security at the international level, and ensures high service levels, efficient programme delivery and good governance.

Founded in 1927, the ISSA has its headquarters at the International Labour Office, in Geneva.

+32%

Increase in visits to the ISSA Web portal (2010)

+41%

Increase in visits to the ISSA Extranet (2010)



33,355

Downloads of articles of the *International Social Security Review* (2010)

Learn more on: www.issa.int



Governance and leadership

The statutory bodies of the ISSA are the General Assembly, the Council, the Bureau and the Control Commission.

The elected Officers of the ISSA are the President Errol Frank Stoové (Netherlands), Vice-President Merlene Bailey Martinez (Belize), Treasurer Philippe Conus (Switzerland) and the Secretary General Hans-Horst Konkolewsky (Denmark).



GENERAL ASSEMBLY

COUNCIL

BUREAU

CONTROL COMMISSION

GENERAL SECRETARIAT

Office of the Secretary General

Regional Structures

Social Security Observatory

Social Security Promotion

Resources and Services

Technical Commissions
Special Commission on Prevention

Technical Commissions

The ISSA Technical Commissions, constituted by specialists from ISSA member organizations, and the Special Commission on Prevention and its network of International Prevention Sections, carry out a range of meetings and studies in the framework of the triennial ISSA programme.

- Employment Policies and Unemployment Insurance
- Statistical, Actuarial and Financial Studies
- Family Benefits
- Special Commission on Prevention
- Insurance against Employment Accidents and Occupational Diseases
- Information and Communication Technology
- Investment of Social Security Funds
- Old-age, Invalidity and Survivors' Insurance
- Medical Care and Sickness Insurance
- Mutual Benefits Societies
- Organization, Management and Innovation
- Policy Analysis and Research



Promoting and developing social security worldwide

The success of the World Social Security Forum in Cape Town in 2010 demonstrated the significant achievements of the Association during the past triennium: Renewed emphasis on sharing knowledge and good practices; strengthened visibility and presence at the international level; and greater professionalism and coherence in the way the ISSA works. The Forum showcased a dynamic Association focused on serving the needs of its members, and the outstanding hospitality of our South African hosts contributed to making Cape Town a vibrant “social security capital of the world”.

The results of major ISSA studies on key topics for the future of social security were discussed at the Forum.

An in-depth analysis of the impact of demographic changes on social security was presented to delegates and provided a valuable insight into common challenges created by unprecedented population ageing affecting all regions of the world. The ISSA’s monitoring of the consequences of the financial crisis on social security reaffirmed the crucial role of social protection systems as economic and social stabilizers, but also revealed underlying issues of financial sustainability. A study on the extension of social security coverage resulted in the elaboration of an ISSA strategy which was endorsed at the Forum, and which will underpin the efforts of ISSA members to extend coverage during the coming period, in cooperation with our closest partner, the International Labour Office.




A highlight of the Forum was the launch of the *ISSA Good Governance Guidelines for Social Security Institutions*. The comprehensive guidelines will form the cornerstone of a series of practical tools aimed at establishing international professional standards for the management and administration of social security and to strengthen the administrative capacities of member institutions, which will be elaborated during the 2011 to 2013 triennium. The commitment to excellence in governance and administration was reflected in the ISSA's own Good Governance Charter and by the ISO 9001 certification of the Secretariat's quality management system.

While social security administrations have proved their resilience during the recent crisis, continued financial pressure indicates that turbulent times may still be ahead for many ISSA members. This context serves to underline the importance for ISSA member organizations of exchanging knowledge and good practices and leading the way with innovative and responsive social security policies and programmes.


Looking ahead, the new ISSA programme will focus on the development of exclusive services to members, primarily through the development of practical guidelines and other working tools. The ambitious plan for 2011-2013 will focus on four priority areas: Administrative and operational efficiency and effectiveness; extension of social security coverage; proactive and preventive approaches in social security; and adequacy and quality of social security benefits and services, and will build on the work of the ISSA Technical Commissions and their expert networks, with an expanded role for the new decentralized structure of Liaison Offices, Focal Points and Networks which the ISSA has now established in all regions.

On behalf of the ISSA membership, we reiterate our gratitude to the Department of Social Development of the Republic of South Africa, host of the World Social Security Forum, and the hosts of ISSA conferences, regional forums, and technical seminars. Our particular thanks go to the members of the Bureau, the Chairpersons and Vice-Chairpersons of the Technical Commissions and the Secretariat staff. Finally, we extend our special recognition and heartfelt appreciation to our outgoing President Corazon de la Paz-Bernardo, Vice-President Fidel Ferreras Alonso and Treasurer Wim Franssen for their vision and leadership, which have been instrumental for the development and successful implementation of the New ISSA.




Errol Frank Stoové
President




Hans-Horst Konkolewsky
Secretary General



World Social Security Forum

Securing social stability and economic development

The World Social Security Forum and 30th ISSA General Assembly took place in Cape Town, South Africa, 29 November - 4 December 2010. This unique global event gathered over one thousand leaders and administrators of social security institutions, policy-makers, representatives of international organizations and social policy experts from more than 120 countries. The World Social Security Forum was hosted by the Department of Social Development of the Republic of South Africa.

The Forum discussed how social security systems could secure their future sustainability in a context of unprecedented social change and economic upheaval, and debated some of the critical issues facing national social security systems, including the impact of demographic changes, the role of good governance and the extension of social security coverage. A session was dedicated to an analysis of the role of social security in Africa as a catalyst for the achievement of the Millennium Development Goals. The Forum concluded with a Summit involving representatives of international organizations which considered the long-term policy implications of the economic crisis for the development of social security systems worldwide.

Reports, videos and more on: www.issa.int/wssf2010



The 30th ISSA General Assembly elected a new President and Treasurer for the Association, and adopted an ambitious programme for the period 2011-2013. Delegates reaffirmed the achievements of the Association during the past triennium, which has witnessed important changes in the scope of its services to its members and an expansion of its activities, and welcomed the invitation by the General Retirement and Social Insurance Authority to host the next World Social Security Forum in Qatar in 2013.

Despite recognition of the underlying challenges that will require adaptation and innovation by institutions, the Forum concluded with a confident appeal for a future “culture” of social security that could contribute to securing its financial, social and political legitimacy.



Responding to demographic changes

Population ageing is one of the most important challenges facing social security today

The acceleration of demographic changes is affecting all regions and is one of the most important challenges facing social security. By 2030 the UN estimates that one quarter of the total population of the rich industrialized world will be older than age 65 and half of Asia will be older than age 60. How can social security adapt to face the ageing challenge and protect people in an adequate and sustainable way?



The consequences of demographic change for social security were the focus of a comprehensive project carried out by several ISSA Technical Commissions. The conclusions of the study that was presented at the World Social Security Forum provide evidence that demographic changes should not be viewed as a burden but as opportunities for societies. Faced with ageing populations, social security policies and instruments will increasingly play the role of agents of change and not merely reactive tools.

Coping with the crisis, managing the risks

Social security systems have mitigated the impact of the crisis

The global financial crisis has reaffirmed the central role of social security systems as social and economic stabilizers and has reinforced the recognition of the role of social security systems in mitigating the risks associated with globalization.

The ISSA Secretariat continued to work proactively through its members to enable social security institutions and policy-makers to analyse the impact of the financial and economic crisis, to identify strategies that alleviate its negative social and economic effects and to share measures adopted and lessons learned. Information and analysis was made available on the online Crisis Monitor on the ISSA Web portal, and a series of country case studies was published in close consultation with the national social security institutions.



Together with other initiatives, the ISSA plans to develop its investment guidelines as a reference tool for social security funds, taking into account the experience of social security institutions during the crisis.

Extending social security coverage

A new ISSA strategy identifies specific opportunities for social security institutions

The extension of coverage is one of the greatest challenges for social security today. Studies estimate that between 70 and 80 per cent of the global population live in a state of “social insecurity”. There is, however, growing recognition of the contribution of social security systems to social stability and poverty reduction and of the need for a minimum set of guarantees for all.

A new ISSA strategy presented at the World Social Security Forum defines the priority challenges for coverage extension, identifies specific opportunities for social security institutions and outlines a collaborative ISSA process for enabling social security institutions to work towards extending coverage.

Together with other international organizations, including the World Bank, the World Health Organization and UNICEF, the ISSA contributed to the discussion on social protection at the 100th International Labour Conference in June 2011. The ISSA welcomed proposals for a recommendation on basic “horizontal” social protection guarantees for the whole population, and emphasized that these must be accompanied by the “vertical” strengthening of higher levels of income security and health protection through contributory coverage.



Promoting a global culture of prevention

A preventive approach to safety and health at work is at the heart of social security

Safety and health at work lie at the heart of social security. Investment in prevention has led to a significant decrease in occupational accidents and diseases. It has saved millions of lives and avoided enormous human suffering. ISSA research confirms that investment in prevention also makes economic sense, and provides returns for companies and for societies as a whole.

The promotion of the Seoul Declaration on Safety and Health at Work, which was the result of an initiative of the ISSA with the International Labour Office and the Korea Occupational Safety and Health Agency in 2008, has continued to encourage awareness that safety and health at work is a societal responsibility which involves

a wide range of actors to complement and support the prevention efforts of occupational safety and health specialists. The XIX World Congress on Safety and Health at Work, co-organized by the ISSA with the ILO and hosted by the Ministry of Labour and Social Security of Turkey in Istanbul in September 2011, will mark a new stage in building a global culture of prevention.

A pioneering Social Security Week in the Americas took place in Mexico City in May 2011 and explored the importance of nurturing a culture of social security through education, training and knowledge, as an essential factor of effective social policies and social change.



The ISSA around the world

- ISSA General Secretariat
- Liaison Office / Network
- ▲ ISSA Focal Point



Africa

Liaison Office for Central Africa

Hosted by the National Social Insurance Fund
Yaoundé, Cameroon

Liaison Office for North Africa

Hosted by the National Social Security Fund
Casablanca, Morocco

Liaison Office for Southern Africa

Hosted by the Department of Social Development
Pretoria, South Africa

Liaison Office for West Africa

Hosted by the Social Insurance Institute -
National Social Insurance Fund
Abidjan, Côte d'Ivoire

Americas

Liaison Office for the Andean Countries

Hosted by the Derrama Magisterial
Lima, Peru

Liaison Office for North and Central America

Hosted by the State Employees' Social Security and Social Services Institute
Mexico City, Mexico

Liaison Office for the Southern Cone of the Americas

Hosted by the National Social Security Administration
Buenos Aires, Argentina

Focal Point for Portuguese-speaking Countries

Hosted by the National Social Security Institute
Brasilia, Brazil

Asia and the Pacific

Liaison Office for Arab Countries

Hosted by the Social Security Corporation
Amman, Jordan

Liaison Office for East Asia*

Hosted by the National Health Insurance Corporation
Seoul, Republic of Korea

Liaison Office for South Asia

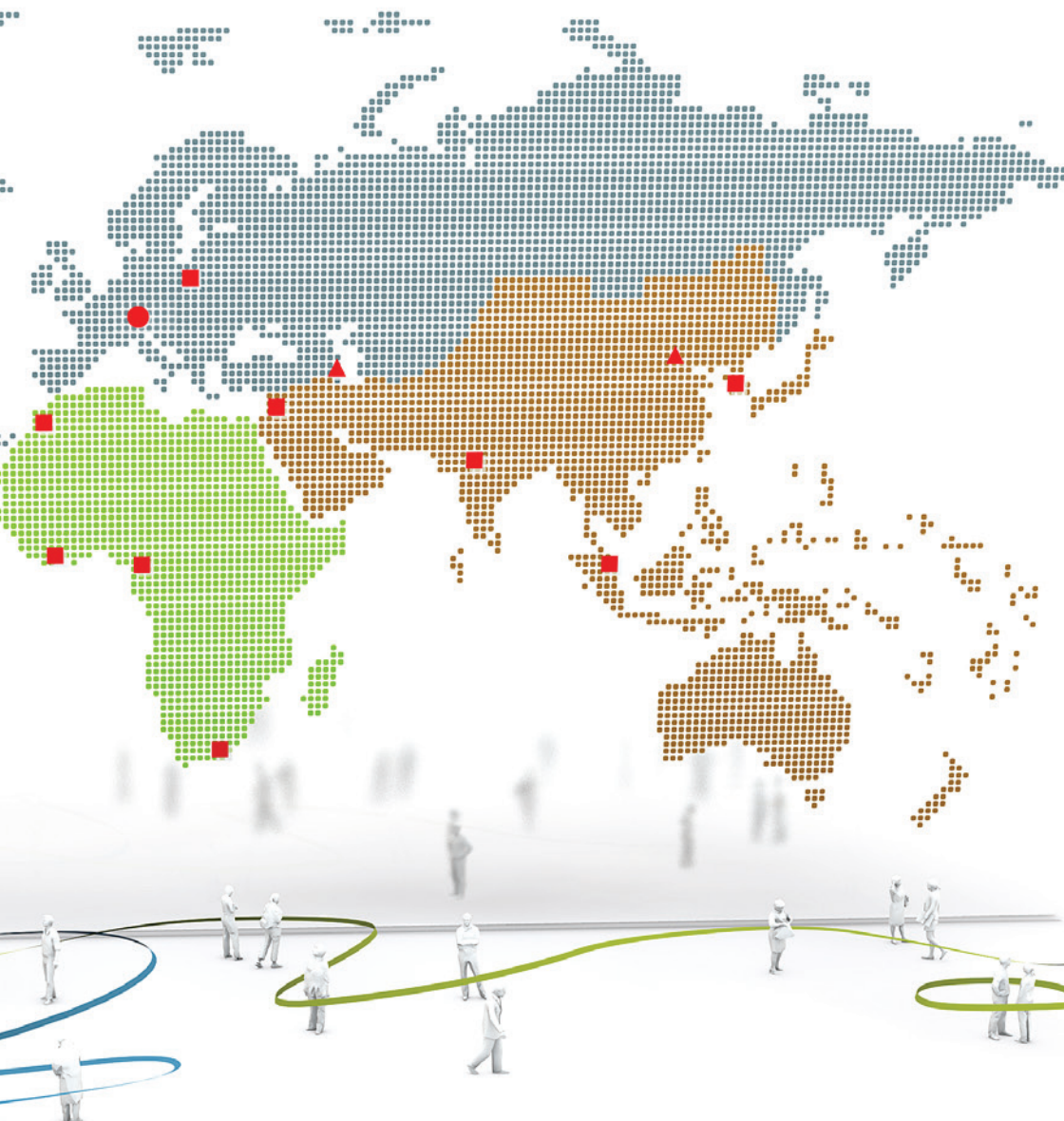
Hosted by the Employees' State Insurance Corporation
New Delhi, India

Liaison Office for South East Asia

Hosted by the Employees Provident Fund
Kuala Lumpur, Malaysia

Focal Point*

Hosted by the Social Insurance Administration of the
Ministry of Human Resources and Social Security
Beijing, People's Republic of China



Europe

European Network

Steering Committee chaired by the Social Insurance Institution
Warsaw, Poland

Focal Point for Eurasia*

Hosted by the State Social Protection Fund
Baku, Republic of Azerbaijan

* Opening in 2011

Member statistics: (April 2011)

	Affiliate members	Associate members	Total
Africa	70	10	80
Americas	43	14	57
Asia-Pacific	45	18	63
Europe	100	33	133
Total	258	75	333



Strengthening social security in the regions

The ISSA continued to expand its network of regional structures

The ISSA continued to develop its global network of regional structures in order to target services and activities to the needs and priorities of member organizations, and to facilitate collaboration and exchange of knowledge and experience among social security organizations in the same sub-region.

ISSA Liaison Offices and Focal Points have now been established throughout Africa and the Americas, and plans to extend the existing network of offices were agreed for Asia and the Pacific. In Europe, the ISSA European Network carried out targeted thematic activities, and a Focal Point for Eurasia was established.

A series of technical seminars were carried out by the regional structures during the period on themes ranging from social security reform, to extension of coverage and adequacy and quality of benefits, and sickness insurance, work (in)capacity and reintegration. Synergies between the regional expertise and priorities and the work of the ISSA Technical Commissions will be further strengthened during the new triennium.



Enhancing cooperation

The ISSA Technical Commissions enable collaboration and exchange on key topics for social security institutions

The ISSA Technical Commissions represent a unique collaborative structure for social security managers and experts to meet and exchange on technical social security issues related to the ISSA's current topical priorities: Administrative and operational efficiency; extension of social security coverage; proactive and preventive approaches in social security; and adequacy and quality of social security benefits and services.

A new Technical Commission was formed to cover policy analysis and research, bringing the total number to twelve. Expert networks related to each Technical Commission will be developed to promote participation and collaboration among institutions.



During the triennium 2011-2013, the four topical priority areas identified for the triennium will be supported by projects carried out by the Technical Commissions. Particular emphasis will be given to the innovative theme of proactive and preventive approaches across all risks. Technical Commissions will also contribute to a new series of ISSA service quality guidelines spanning a range of sectors in social security management and administration.



Good governance and management of social security

Common principles can ensure transparency and effective service delivery

Good governance is central to the effective delivery of social security and is a priority of the ISSA, which has the constitutional mandate to promote and develop social security worldwide through technical and administrative improvement.

Launched at the World Social Security Forum, the ISSA Good Governance Guidelines for Social Security Institutions seek to provide member organizations with a practical and comprehensive reference on good governance. The publication presents a governance framework that spans a range of internal governance issues that are involved in the administration of social security programmes. The Guidelines recognize accountability, transparency, predictability and participation as principles of good governance, and introduce dynamism as an additional important characteristic.

During the programmatic triennium 2011-2013, the ISSA will develop guidelines in other areas of administration, including investment of social security funds, contribution collection and compliance, actuarial standard practices and prevention. The ISSA will also provide members with specific support mechanisms in order to promote effective implementation of the guidelines.

The ISSA's own governance system was further reinforced by the adoption of a Good Governance Charter. The Charter outlines the values and standards that guide the Secretariat, the statutory bodies and Officers, and lists the rights, benefits and obligations of ISSA members.



The ISSA Secretariat's commitment to providing quality services to its members is reflected in the ISO 9001:2008 certification of its quality management

system, and by the implementation of a new results-based programming and budgeting methodology.



ISSA resources for social security knowledge

Publications and periodicals

The ISSA Social Security Web portal and databases

The ISSA Web portal facilitates access to the ISSA's unique knowledge base and resources. The portal includes social security country profiles with data on reforms and schemes. The ISSA Social Security Web portal provides comprehensive information, news, data and analysis on social security developments worldwide. Access to the ISSA Extranet is available for member organizations only.



International Social Security Review

First published in 1948, the *International Social Security Review* is the world's major quarterly publication in the field of social security. Articles by leading social security experts present international comparisons and in-depth discussions of topical questions, including a themed issue on social security and the crisis (April-June 2010), as well as studies of social security systems in various countries. *On subscription. Available in English, French, German and Spanish*
www.issa.int/review



Social Policy Highlight

The ISSA's regular policy publication presents concise analysis of key issues and significant developments in the world of social security, covering a range of topics in a user-friendly format. *Available in Arabic, Chinese, English, French, German, Russian and Spanish*

www.issa.int/SPH



Social Security Observer e-newsletter

The ISSA's quarterly electronic newsletter, the *Social Security Observer*, focuses on developments in social security around the world. The newsletter includes analysis of key research and policy issues in social security, a summary of important reforms, a selection of recent publications of note on social security and an overview of ISSA news and major events.

Available in English, French, German and Spanish

www.issa.int/observer

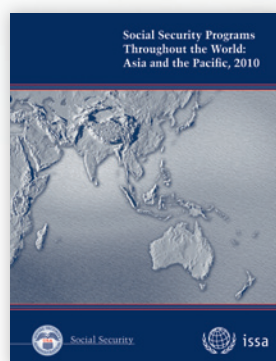


Developments and Trends in Social Security

The regional reports in this series identify, synthesize and analyse the most important recent developments and trends in social security in Africa, Asia and the Pacific, Europe and the Americas, and identify the key challenges facing social security in each region, using extensive data and concrete examples collected by the ISSA Secretariat.

Available in English. Other language versions vary according to the region

www.issa.int/DT



Social Security Programs Throughout the World

The combined findings of this series, which includes volumes on Asia and the Pacific, Africa, the Americas and Europe, are published at 6-month intervals over a 2-year period. Each volume provides an overview of the features of social security programmes in the particular region. *Social Security Programs Throughout the World* is the product of a cooperative effort between the US Social Security Administration and the ISSA.

Available in English
www.issa.int/SSPTW



ISSA Good Governance Guidelines for Social Security Institutions

The *ISSA Good Governance Guidelines for Social Security Institutions* includes a Self-Assessment Toolkit and is the first of a series of practical guidelines aimed at Board members, senior managers and administrators.

Available to ISSA members only in English, French, German and Spanish

www.issa.int/goodgovernance

More publications on: www.issa.int/resources



Promoting and developing social security worldwide
Promouvoir et développer la sécurité sociale à travers le monde
Promover y desarrollar la seguridad social en el mundo
Soziale Sicherheit weltweit fördern und entwickeln
Развиваем и поддерживаем социальное обеспечение во всем мире
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