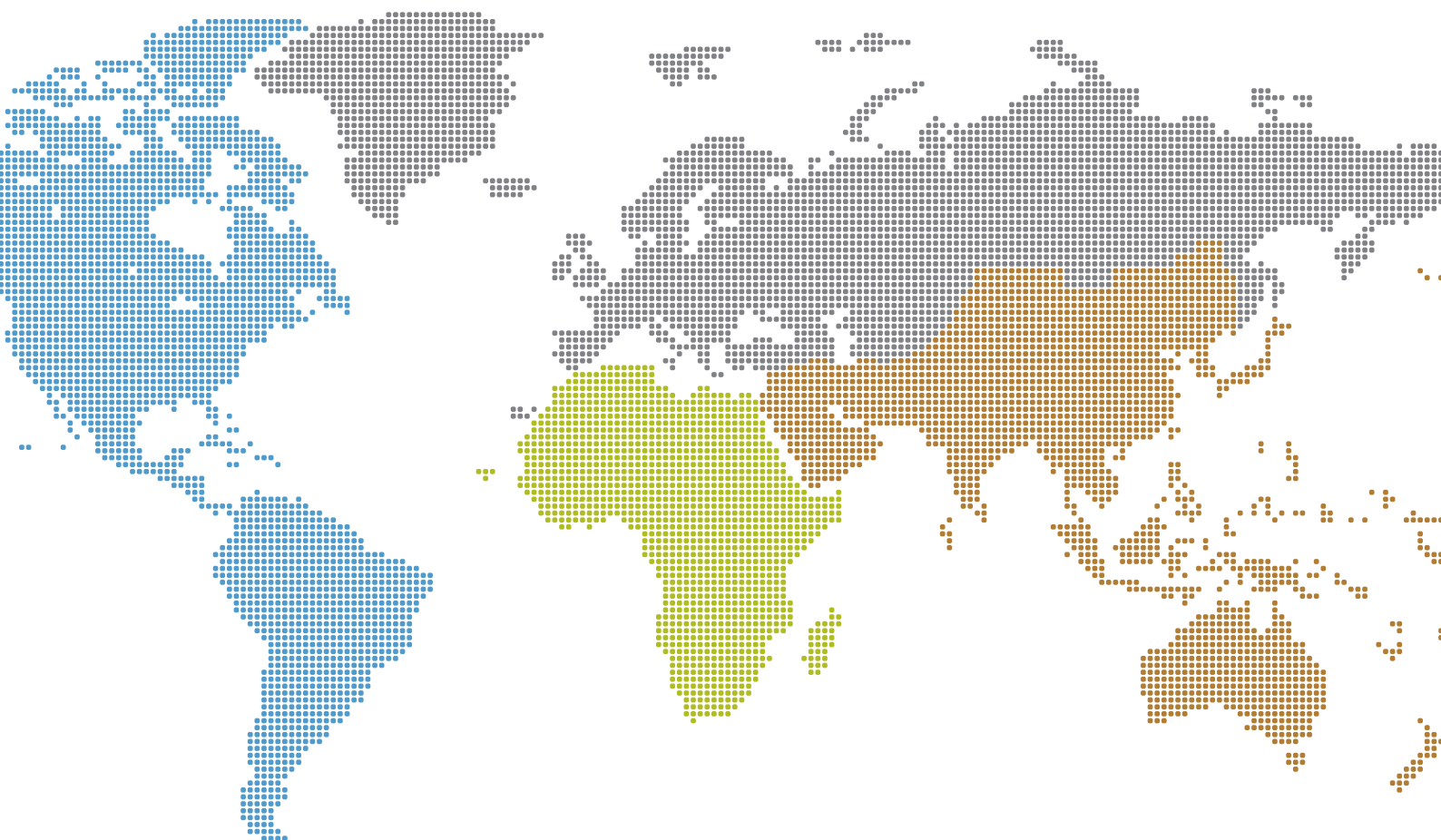




INTERNATIONAL SOCIAL SECURITY ASSOCIATION

ANNUAL REVIEW 2009–2010





The **International Social Security Association** is the world's leading international organization bringing together national social security administrations and agencies. The ISSA provides information, research, expert advice and platforms for members to build and promote dynamic social security systems and policy worldwide.

www.issa.int



ISSA in action: The year in review 2009-2010

The financial and economic crisis has brought unprecedented challenges to social security systems during the past year, as investment portfolios were undermined and growing unemployment reduced contribution revenues and added to expenditure on benefits. Many governments have seized on social security systems as a vital policy tool to counteract the effects of the crisis.

Social security schemes have demonstrated that they are a critical component of recovery, providing measures that can contribute to revitalizing the economy, by stimulating aggregate demand, and supporting social cohesion, not least by providing protection to the most vulnerable. However, the effect of the economic crisis has, in many cases, weakened the financial capacity of public social security and private pension systems, and has drawn attention to both the strengths and vulnerabilities of social security.

The ISSA's *Annual Review 2009-2010* provides a glimpse of the many achievements of the Association and its members during these challenging times.

Social security responses to the crisis

A number of initiatives during the year prioritized analysis and knowledge-sharing in response to the crisis. A survey to assess the impact of the financial upheaval on social security institutions, and particularly on investments, was expanded to over

60 member organizations in all regions, resulting in the compilation of unique data on the effects of the crisis.

Following the international expert seminar organized by the ISSA with the International Labour Office (ILO) on the consequences of the crisis for social security in April 2009, the ISSA intensified its regular monitoring and analysis and launched a dedicated multilingual section on its Website on social security and the financial crisis. The ISSA advocated for social security as element of crisis response packages at a series of international meetings.

Extending social security coverage

A central component of the Association's programme in the current triennium is the extension of social security coverage, which is a growing priority for many ISSA members. An ISSA Task Force on the Extension of Social Security Coverage, chaired by Professor Carmelo Mesa-Lago, published the results of its comprehensive research, and continued to work on an ISSA strategy to improve the institutional capacity of members to extend coverage, that will be presented at the World Social Security Forum in December 2010.

The study provides a unique overview of global trends and challenges facing the extension of social security, reviews the main concepts for measuring performance, and identifies both lessons learned and gaps in knowledge as a basis for future action.

Promoting a culture of prevention

The ISSA continued to give priority to prevention and workers' health, as a core value of social security and a factor of productive economies and social development. A campaign and Secretariat to support the Seoul Declaration on Safety and Health at Work were launched, in partnership with the ILO and the Korea Occupational Safety and Health Agency, and the ISSA actively promoted a culture of prevention at a number of international events.

Good governance and administrative efficiency

The theme of good governance remains a central concern for all social security institutions, and is a strategic priority of the ISSA. Various aspects of good governance were analysed and debated during Technical



Seminars and conferences on themes including compliance and contributions collection, high performance in social security, and governance principles for boards, management and investments of social security institutions. The results of these meetings provided valuable input to the ISSA good governance guidelines that will be presented at the World Social Security Forum.

Good governance and administrative efficiency were the themes of many entries to the ISSA Good Practice Award competitions held in the regions. The competitions attracted an impressive range of submissions from ISSA member organizations, which may be consulted on the ISSA Web portal.

Expanding the regional network

ISSA Liaison Offices, through a unique partnership with a host institution, have been established as a further stage in the ISSA strategy to reinforce the exchange of technical expertise and management experience, and to respond to the common needs and priorities of social security organizations at the sub-regional level.

During the last year, the number of ISSA Liaison Offices has almost doubled. New Offices have been opened to serve North Africa, West Africa, South Asia, the Andean countries, North and Central America and the Southern Cone of the Americas. The ISSA's regional reach has been expanded strongly on all continents and an increasing number of sub-regional activities add a new and important dimension to the Association's value to its global membership.

Strengthening services to members

This year marks the completion of the first, ambitious, triennial programme of activity undertaken in the New ISSA framework. Over the last months, we have identified the priorities for the next triennium, through comprehensive consultation with members, evaluation of activities, and detailed budget forecasting.

The Secretariat has also reviewed its own management and administrative systems in preparation for ISO certification, which we anticipate will further contribute to the efficiency and accountability of the Association and to the quality of its services to members.

Along with the programmatic activity and management developments, the Secretariat redoubled its efforts to ensure that the ISSA continues to attract new members and to strengthen the voice of social security around the world. The Association enhanced its outreach by making more information available in Arabic, Chinese and Russian, in addition to its four working languages.

These achievements have demonstrated the relevance of the ISSA's priorities for social security institutions, and have strengthened the ISSA's position as the leading international social security organization. This has been made possible due to the strong commitment and contribution of all our stakeholders, members and, in particular, our ongoing and privileged cooperation with the ILO.

We would like to express our sincere gratitude to the leadership of the Technical Commissions, to the members of the Bureau, to the hosts of the Liaison Offices and the numerous events that have taken place over the period, and to the dedicated staff at the ISSA Secretariat for their constant support.

We look forward to seeing you at the World Social Security Forum in Cape Town!



Corazon de la Paz-Bernardo

Corazon de la Paz-Bernardo
President



Hans-Horst Konkolewsky

Hans-Horst Konkolewsky
Secretary General

Monitoring social security in times of crisis

The global financial and economic crisis has highlighted the centrality and strengths of social security systems, but also their potential weaknesses. Growing unemployment has hurt contribution revenues and increased expenditure as a result of increased demand for benefits. Yet many governments have used social security systems as policy tools to counteract the social and economic impacts of the crisis and as counter-cyclical automatic stabilizers.

ISSA research confirms that many social security schemes witnessed a sharp contraction of their asset portfolio values as a result of the crisis. Notwithstanding, social security systems responded effectively through policies that protected people and limited the impact of the crisis. The challenge for social security now is to continue to cope with rising unemployment and the burden of future debt.

In a range of initiatives, the ISSA enhanced its monitoring of social security responses to the financial crisis. The ISSA Secretariat produced a range of publications related to the impact of the crisis, including a series of crisis country studies. The *International Social Security Review* produced a themed issue on social security and the crisis. The impact of the crisis on social security schemes featured high on the agenda at the Regional Social Security Forums and other ISSA meetings.

Internationally, the ISSA also advocated for strengthened social protection measures at a number of international events, including conferences convened by the Asian Development Bank, the Asia Pacific Economic Cooperation, the European Commission and the Organisation for Economic Co-operation and Development, and was able to articulate the vital contribution of social security to social cohesion and economic recovery.



Facing the demographic challenge

An unprecedented demographic transition is now underway in all regions of the world, with the exception of sub-Saharan Africa, which retains high fertility and mortality rates. It is Asia and Latin American that are ageing most rapidly. By 2030 one quarter of the total population of the industrialized world will be older than age 65, and half of Asia will be older than age 60. The numbers of those aged 80 and above will show an even greater increase, rising from 69 million to an estimated 379 million by 2050. The impact of demographic changes is recognized as one of the most important challenges that social security institutions will face in the future.

For industrialized countries, rising costs in the pension and the health areas represent an important threat to both the economy and public budgets. In the near future, many developing countries will be faced with a significant increase in their elderly population, but their old-age pension systems often remain poorly-adapted to the coming needs of their societies. According to experts,

key policy lessons in the light of population ageing focus around the development of broad, coherent and integrated multi-pillar approaches to labour markets, social security and health and social care.

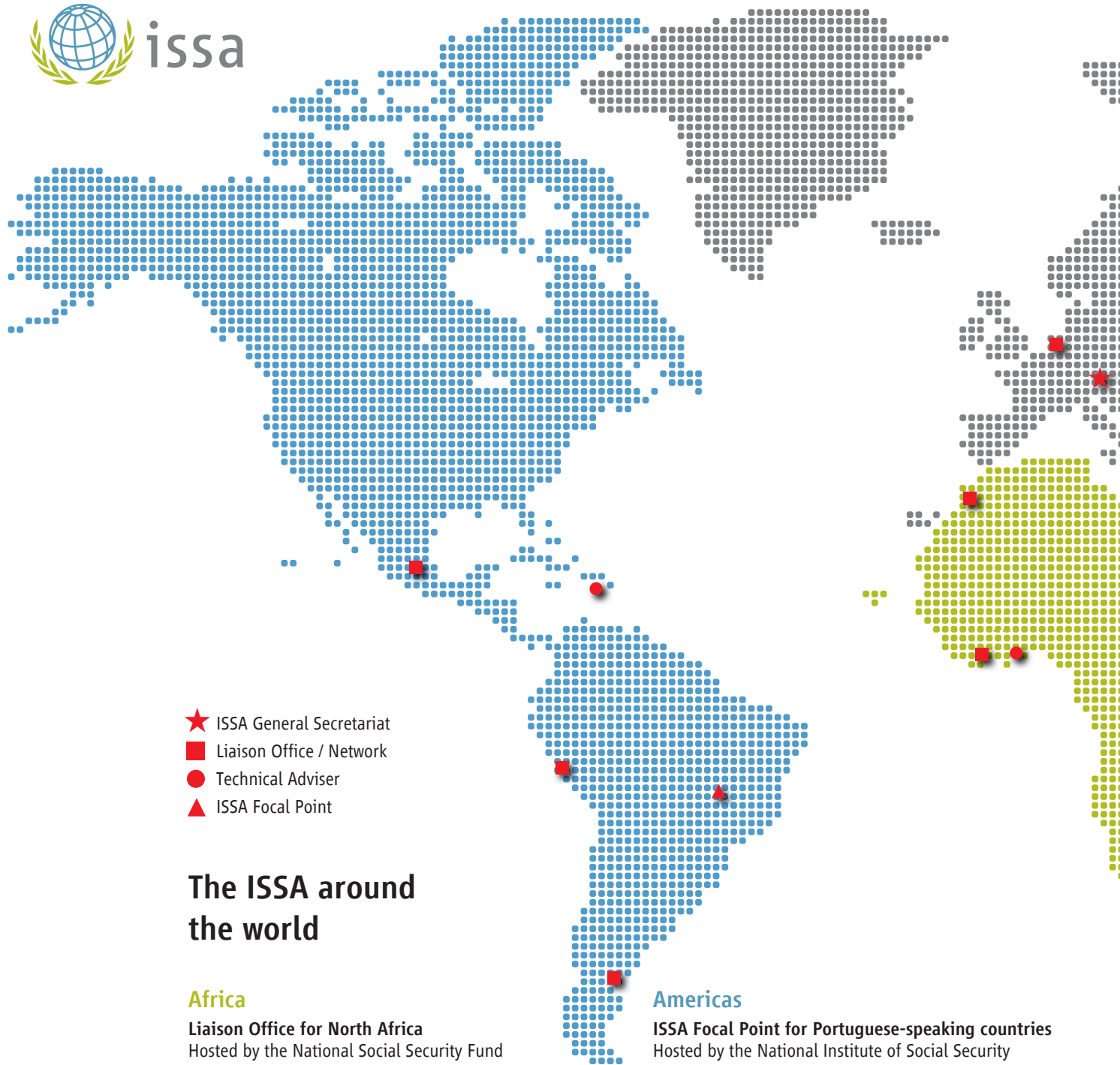
The challenges caused by demographic changes are one of the programmatic priorities of the ISSA during the current triennium, and several of the ISSA Technical Commissions have given priority to this theme in their work.

The impact of population ageing on the sustainability of social security financing was analysed at the 16th International Conference of Social Security Actuaries and Statisticians, in Canada in September 2009, and the topic was on the agenda of several other events, notably the Regional Social Security Forums. Demography will feature high on the agenda of the World Social Security Forum, where a special day will be dedicated to cross-sectoral analysis of the topic.





issa



- ★ ISSA General Secretariat
- Liaison Office / Network
- Technical Adviser
- ▲ ISSA Focal Point

The ISSA around the world

Africa

Liaison Office for North Africa

Hosted by the National Social Security Fund
Casablanca, Morocco

Liaison Office for Southern Africa

Hosted by the Department of Social Development
Pretoria, South Africa

Liaison Office for West Africa

Hosted by the Social Insurance Institute -
National Social Insurance Fund, Abidjan, Côte d'Ivoire
Technical Adviser for Africa
Accra, Ghana

Asia and the Pacific

Liaison Office for Arab Countries

Hosted by the Social Security Corporation
Amman, Jordan

Liaison Office for South Asia

Hosted by the Employees' State Insurance Corporation
New Delhi, India

Liaison Office for South East Asia

Hosted by the Employees Provident Fund
Kuala Lumpur, Malaysia

Americas

ISSA Focal Point for Portuguese-speaking countries

Hosted by the National Institute of Social Security
Brasilia, Brazil

ISSA Liaison Office for the Andean Countries

Hosted by the Derrama Magisterial
Lima, Peru

ISSA Liaison Office for North and Central America

Hosted by the State Employees' Social Security and Social
Services Institute
Mexico City, Mexico

ISSA Liaison Office for the Southern Cone of the Americas

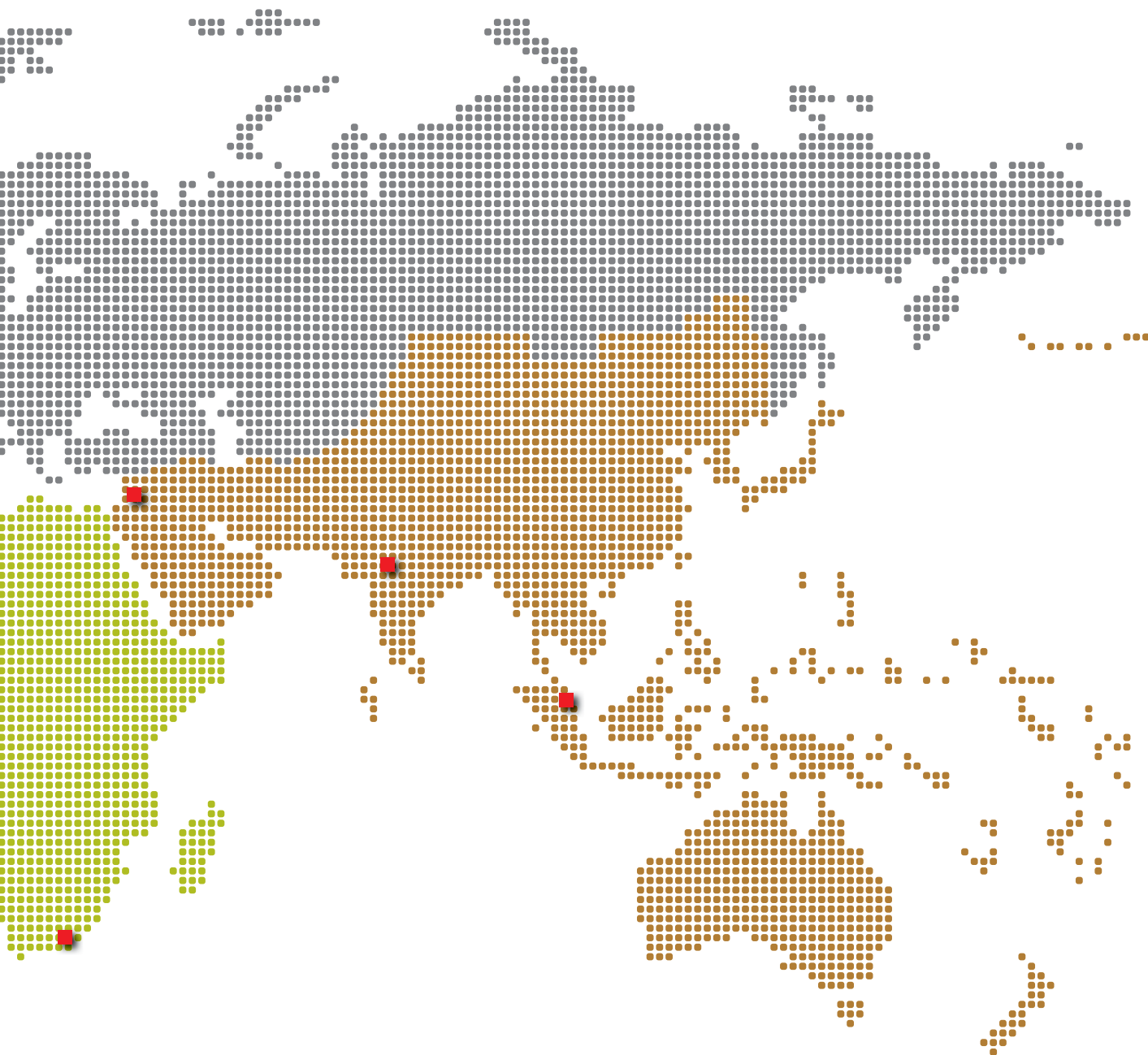
Hosted by the National Social Security Administration
Buenos Aires, Argentina

Technical Adviser for the English-speaking Caribbean
Christ Church, Barbados

Europe

European Network

Steering Committee chaired by the Social Insurance Bank
Amstelveen, Netherlands



	Affiliate members	Associate members	Total
Africa	73	10	83
Americas	42	11	53
Asia-Pacific	44	18	62
Europe	104	37	141
Total	263	76	339

As of 1 July 2010, the ISSA had 339 member organizations in 151 countries and territories.



Building a worldwide culture of prevention

Concern for safe and healthy working conditions lie at the heart of social security. Prevention strategies of social insurance schemes have historically focused on occupational safety and health, and investment in prevention has led to a significant decrease in occupational accidents and diseases.

In recent years, the traditional role of social security schemes to protect people in the case of life-cycle risks has been increasingly broadened to include measures in other areas, and the ISSA is giving strategic priority to proactive and preventative approaches in all branches of social security.

Studies reveal that workplace accidents and lost potential due to sickness and absenteeism can amount to between 1 and 10 per cent of national GDP. Research confirms that the comparative costs of investment in prevention are low, and that proactive promotion of workplace health results in reduced illness and increased motivation and innovation for enterprises, with direct outcomes for economic productivity and growth.

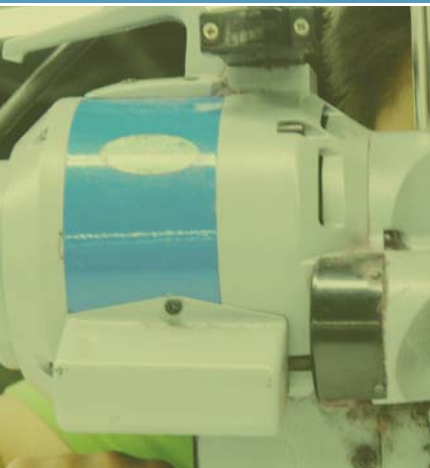
The ISSA continued to support investment in workers' health, by providing good practice information, research, expert advice and

platforms for members and other stakeholders to exchange on innovation in workplace health promotion, active employment policies, rehabilitation and reintegration. Through its Special Commission on Prevention, and its 11 specialized Prevention Sections, the ISSA strengthened its network of occupational safety and health expertise working to promote a global culture of prevention.

Another instrument to promote a global culture of prevention is the Seoul Declaration on Safety and Health at Work, an initiative of the ISSA, the International Labour Organization and the Korea Occupational Safety and Health Agency. First adopted in 2008, it has been subsequently endorsed by a growing number of supporters from governments, multinational enterprises, social security institutions, safety and health bodies, employers and workers.

The Seoul Declaration emphasizes that a safe and healthy working environment is a fundamental human right and recognizes the important role of social security organizations in promoting prevention and in providing treatment, support and rehabilitation services.

**SEOUL
DECLARATION**
on Safety and Health at Work



Supporting good governance of social security institutions

Good governance of social security institutions is a key element of dynamic social security, and a priority of the ISSA programme. Improved education and new technologies have increased the expectations of citizens for accountable and transparent governance, including constant improvements in the performance and governance of social security institutions.

In the context of social security administration, the ISSA defines governance as the manner in which the vested office uses its authority to achieve the institution's objectives, including its authority to design, implement and innovate on the organization's policies, rules, systems and processes, and to engage and involve its stakeholders. The ISSA's approach to governance of social security is underpinned by five principles: accountability; transparency; participation; predictability; and dynamism.

During the year, the ISSA Secretariat, working with the Technical Commissions on Organization, Management and Innovation and on the Investment of Social Security Funds, developed a set of good governance guidelines to provide social security institutions with guiding principles and practical guidelines covering four broad governance areas: (1) financial sustainability; (2) sound investments; (3) member coverage and contributions, and member services and benefits; and (4) resource management, in particular human and ICT resources. These guidelines will be presented at the World Social Security Forum in 2010.

The Association is also developing its own Good Governance Charter, which contains an ethical framework and values, and outlines the functions and responsibilities of the Association's statutory bodies and authorities.



Enabling ICT as a strategic management tool

Social security organizations around the world are responding to demands to improve their services and to compete effectively through the introduction of new information and communication technology (ICT)-related management tools. The modernization of ICT can help to drive efficiencies, improve services to their constituents, optimize employee productivity, and provide more effective interactions with their stakeholders.

The development of ICT is expanding rapidly in social security schemes in most countries. The social security sector is often a pioneer in client-oriented approaches and the use of new technologies, particularly when applied to large-scale and complex systems.

The triennial international ICT conference was organized by the ISSA from 3-5 June 2009 in Seville, Spain, at the invitation of the National Institute of Social Security. Over 300 senior managers and ICT specialists from 64 countries debated the conference theme *ICT as a strategic management tool: A basis*

for dynamic social security. The conference highlighted the strategic importance of ICT for the delivery of social security benefits, and discussed the rapid development of new forms of interoperability at different levels, as well as emerging challenges related to social change and technological progress.

The development of ICT is accompanied by new challenges for social security. Strategies must consider, for example, the potential for improved interchange of data between organizations in customer service or fraud prevention; the implementation of services using wireless access in remote and under-developed areas; the impact on clients and community of new methods of collecting contributions and paying benefits; and new ways of providing social security information to citizens. And, as the recent financial crisis has confirmed, social security institutions will increasingly need to manage ICT in a context of often unpredictable social, legislative, and economic change.



Extending social security coverage

The extension of coverage is one of the greatest challenges for social security today. Although social security in some form exists in nearly all countries, studies estimate that between 70 and 80 per cent of the global population live in a state of “social insecurity”. There is, however, growing recognition of the contribution of social security systems to social stability and poverty reduction, and of the contribution that social security administrations can make to the extension of coverage.

A comprehensive study carried out by the ISSA, “Examining the Existing Knowledge on the Extension of Social Security Coverage”, (www.issa.int/extension) was completed in 2009. Its results provide an overview of global trends and challenges facing the extension of social security, review the main concepts for measuring performance, and identify both lessons learned and gaps in knowledge as a basis for future action.

The study analyses important developments in Africa, Asia and the Pacific, Latin America and the Caribbean, and includes case studies

on the People’s Republic of China, Senegal and Uruguay as well as on selected high-income countries. Five papers examine cross-cutting issues, such as workers in the informal economy, pension and health-care coverage, migrant workers and the importance of social security statistics.

The study confirms that social insurance and other universal social security schemes constitute some of the most powerful instruments to reduce poverty, and contribute to economic productivity and social cohesion, as well as to socio-economic development in general.

An ISSA strategy to improve the institutional capacity of members to extend coverage is being developed in close consultation with the ILO. It will give priority to key areas, including the reduction of the gaps in compliance and contribution collection, coverage of workers in the informal sector, the exchange of experience and expertise, and capacity-building and training activities.



Sharing good practices

The sharing of good practices among social security institutions enables those who are involved in social security to build a culture of exchange about “what works” and, equally important, to diffuse understanding about “why, how and under what conditions”, thereby improving their administrative and operational efficiency.

For the ISSA, a good practice is defined as any type of experience (e.g. an action, a measure, a process, a programme, a project, or a technology) implemented within a social security organization that is focused on the improvement of administrative and operational capacities and/or the efficient and effective delivery of programmes.

The ISSA continued to foster exchange of good practices, technical expertise and experience in a range of events at the regional and global levels. The database on good practices in social security, launched by the ISSA in 2008, provides a unique source of data on developments in social security practice. The database already contains over 100 good practice examples.

The ISSA Good Practice Awards

Following the first competition in Africa in 2008, the ISSA Good Practice Awards continued to attract considerable interest among ISSA member institutions. During the triennium, awards were given to eight entries and the Jury attributed 68 certificates of merit. The diverse and innovative submissions from a wide range of institutions in all regions demonstrated the value of this form of knowledge-sharing for social security organizations.

The ISSA Good Practices in Social Security Awards 2008-2010

Africa (2008)

Kenya: National Social Security Fund

For the *Application of Performance Contracting in Social Security Administration*

Morocco: National Social Security Fund

For the *DAMANCOM Web portal*

Americas (2009)

Brazil: National Institute of Social Security

For its contribution to the *International Agreements System (SIACI)*

Mexico: Social Security Institute

For the *Model for the Evaluation and Strengthening of Executive Skills for Competitiveness*

Asia and the Pacific (2009)

Jordan: Social Security Corporation

For the project *Outreach to all: Strategy of extending social security coverage*

Saudi Arabia: General Organization for Social Insurance

For the joint project: *The Unified Law of Insurance Protection Extension for the Gulf Cooperation*

Europe (2010)

France: National Family Allowances Fund

For the “*mon-enfant.fr*” Website

Germany: BGHW – (member of the German Social Accident Insurance)

For the *Information and Knowledge Platform of the BGHW*



Europe



Americas



Asia and the Pacific



The ISSA at a glance

The International Social Security Association (ISSA) is the world's leading international organization bringing together national social security administrations and agencies. The Association provides information, research, expert advice and platforms for members to build and promote dynamic social security systems and policy worldwide.

For more than eight decades, social security institutions from across the world have benefited from membership in the ISSA. The ISSA promotes excellence in social security administration, and is committed to the principles of good governance and high performance.

The constituency of the ISSA is unique in the world of international organizations, representing a wide range of institutions, government departments and agencies. Today, the ISSA brings together 339 member organizations from over 151 countries. The ISSA General Secretariat is based at the International Labour Office in Geneva, and has a network of Liaison Offices in all regions.

The ISSA provides its members with access to high-level social security events and to specialized information and analysis, offering targeted networking opportunities and enabling senior managers, experts and other professionals to collaborate in the development and promotion of social security.

Responding to the priorities defined by its members, the ISSA provides access to a knowledge base that is unparalleled in the field of social security.

ISSA governance and leadership

The three main statutory bodies of the ISSA are the General Assembly, the Council and the Bureau. The Officers of the ISSA are the President, Corazon de la Paz-Bernardo (Philippines), Vice-President, Fidel Ferreras Alonso (Spain), Treasurer, Wim Franssen (Netherlands), and Secretary General, Hans-Horst Konkolewsky (Denmark).

The ISSA Officers



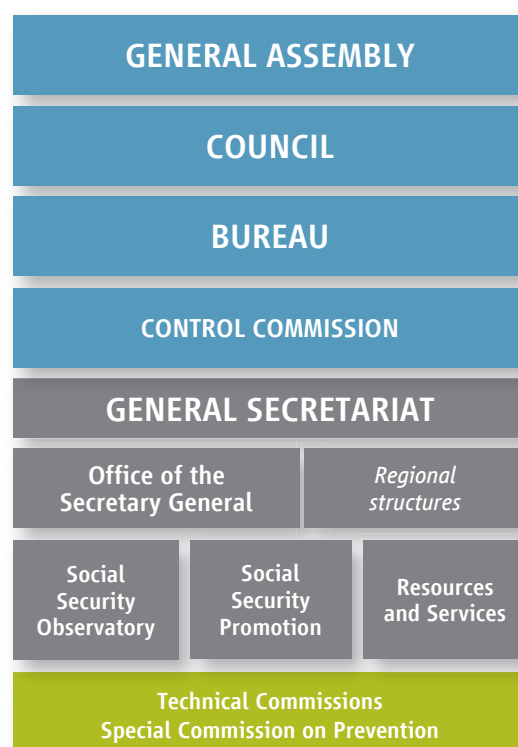
ISSA Secretariat staff

The ISSA Technical Commissions

The ISSA Technical Commissions, and the Special Commission on Prevention and its network of International Prevention Sections, constituted by specialists from ISSA member organizations, carry out a range of meetings and studies in the framework of the triennial ISSA programme.

1. Employment Policies and Unemployment Insurance
2. Statistical, Actuarial and Financial Studies
3. Family Benefits
4. Special Commission on Prevention
5. Insurance against Employment Accidents and Occupational Diseases
6. Information and Communication Technology
7. Investment of Social Security Funds
8. Old-age, Invalidity and Survivors' Insurance
9. Medical Care and Sickness Insurance
10. Mutual Benefits Societies
11. Organization, Management and Innovation

How the ISSA is organized



Highlights 2009-2010



Information and Communication Technology in Social Security

ICT as a strategic management tool: A basis for dynamic social security, was the overarching theme of the 12th International Conference on Information and Communication Technology (ICT) held in Seville, Spain, 3-5 June 2009. The conference attracted over 300 CEOs and senior managers of information and communication technology projects from all regions, and focused on the central issue of the added-value of ICT for social security. New technologies are transforming public organizations and their performance and delivery of services in all regions, but these developments can be accompanied by significant new risks, participants heard. The conference was hosted by the National Institute of Social Security, Spain.

www.issa.int/seville09



Sustainable financing social security

The sustainability of pension systems and the consequences of the financial crisis for social security financing were at the heart of discussions at the 16th International Conference of Social Security Actuaries and Statisticians, which was held in Ottawa, Canada, from 16-18 September 2009. Participants exchanged knowledge and good practices in financial management of social security schemes and considered forecasts for old-age security throughout the world. The conference was held at the invitation of the Office of the Superintendent of Financial Institutions and the Department of Human Resources and Skills Development of Canada.

www.issa.int/ottawa09



ISSA President Corazon de la Paz-Bernardo welcomes Noli de Castro, Vice President of the Republic of the Philippines

Extension of social security in the Asia-Pacific region

Social security organizations in the Asia-Pacific region can take advantage of the opportunities created by the economic crisis to further extend social security, but political will is a precondition for effective and long-term extension of coverage, according to experts speaking at the Regional Social Security Forum for Asia and the Pacific, in Manila, Philippines, 21-23 October 2009.

The Forum took place in a context shaped by globalization, migration, the growth of informal economies, changes in family structures, and the impact of the financial crisis. The 250 participants debated significant social security developments and trends in Asia and the Pacific, including governance and the social security reform process, health care, pensions and demographic ageing.

The Regional Social Security Forum for Asia and the Pacific was hosted by the member institutions of the Philippine Social Security Association.

www.issa.int/rssf-asiapacific09



Polish Minister of Labour and Social Policy Jolanta Fedak greets the Forum

Future of the European social model

Strategies to secure the future of the European “social model” in view of the combined impact of the economic crisis and profound demographic changes in the region were analysed by social security leaders, policy-makers and experts during the first Regional Social Security Forum for Europe, in Warsaw, Poland, 3-5 March 2010.

The three-day Forum considered how the financial crisis has impacted the labour market and its consequences for social protection systems in Europe, and heard how social security institutions are adopting innovative policy responses to cope with unprecedented new challenges. Participants also debated how the profound demographic changes in the region will affect the future of pension and health-care systems, and the central role of good governance in responding effectively to a rapidly-changing environment.

The Regional Social Security Forum for Europe was hosted by the Social Insurance Institution (ZUS), Poland.

www.issa.int/rssf-europe10



ISSA Officers with the Brazilian Minister of Social Insurance Carlos Eduardo Gabas



Americas Forum focuses on social security reform

The first Regional Social Security Forum for the Americas was held in Brasilia, Brazil, from 24 to 27 May 2010, and provided a key platform for information and exchange on the most important regional social security trends and priority issues in the region.

The Americas have experienced some of the most diverse and pioneering reforms of social security in recent decades, which have contributed to improved coverage and performance of schemes. Among other topics, the three-day Forum discussed good governance, pension reform and the extension of social security coverage. Participants recognized the significant progress in the extension of social security, as well as the improved performance and governance of institutions in the Americas.

The Regional Social Security Forum for the Americas was hosted by the Ministry of Social Insurance, Brazil.

www.issa.int/rssf-americas10



100th meeting of the ISSA Bureau

The ISSA Bureau held its 100th meeting in December 2009. Since its first meeting in 1951, the Bureau has evolved in size and composition to become the principal body in the governance of the Association. The Bureau discussed priorities for the future programme and budget of the Association, examined the development of an ISSA strategy on the extension of social security coverage, and reviewed preparations for the World Social Security Forum in 2010. Founded in 1927, the ISSA is one of the oldest international organizations.



Countdown to the World Social Security Forum 2010

The countdown started for the World Social Security Forum, in Cape Town, South Africa, 29 November to 4 December 2010. This unique global event will gather over one thousand leaders and administrators of social security institutions, policy-makers, representatives of international organizations and social policy experts from more than 100 countries.

The World Social Security Forum and the 30th ISSA General Assembly will be hosted by the Department of Social Development of the Republic of South Africa, and will offer participants an exclusive opportunity to share knowledge, recognize good practices and discuss key challenges and innovative strategies for Dynamic Social Security.

www.issa.int/wssf2010

More events on: www.issa.int/events

ISSA resources: Sharing knowledge for social security



International Social Security Review

First published in 1948, the *International Social Security Review* is the world's major quarterly publication in the field of social security. Articles by leading social security experts present international comparisons and in-depth discussions of topical questions, including a themed issue on social security and the crisis (April-June 2010), as well as studies of social security systems in various countries.

On subscription. Available in English, French, German and Spanish

www.issa.int/review

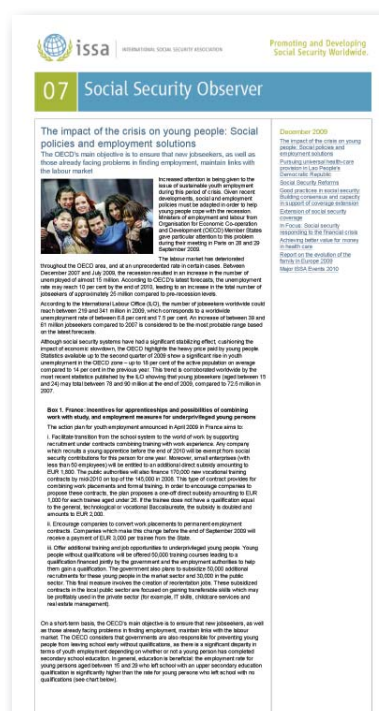


Social Policy Highlight

The ISSA's regular policy publication presents concise analysis of key issues and significant developments in the world of social security, covering a range of topics in a user-friendly format.

Available in Arabic, Chinese, English, French, German, Russian and Spanish

www.issa.int/SPH



Social Security Observer e-newsletter

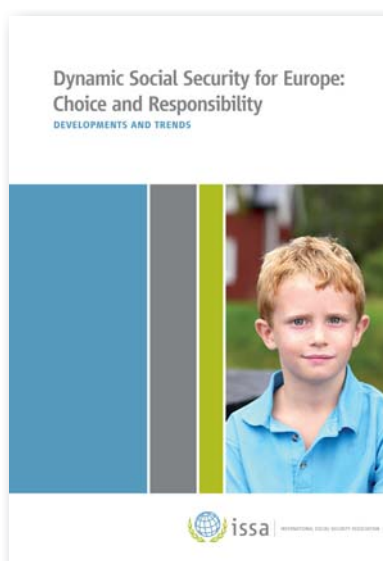
The ISSA's quarterly electronic newsletter, the *Social Security Observer*, focuses on developments in social security around the world. The newsletter includes analysis of key research and policy issues in social security, a summary of important reforms, a selection of recent publications of note on social security and an overview of ISSA news and major events.

Available in English, French, German and Spanish

www.issa.int/observer



More publications on: www.issa.int/resources



Regional reports: Developments and trends in social security

The regional reports in this series identify, synthesize and analyse the most important recent developments and trends in social security in Africa, Asia and the Pacific, Europe and the Americas, and identify the key challenges facing social security in each region, using extensive data and concrete examples collected by the ISSA Secretariat.

Available in English. Other language versions vary according to the region

www.issa.int/DT

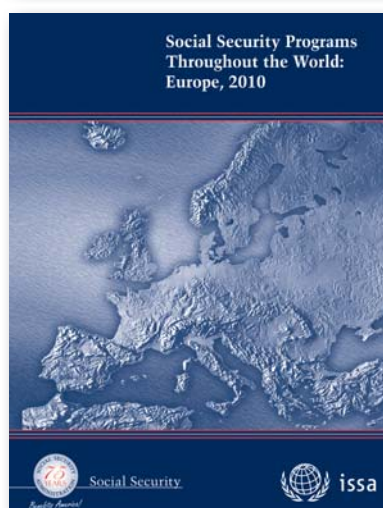


Technical Reports

Technical Reports are key documents and reports produced under the responsibility of the ISSA's Technical Commissions. The analytical reports are prepared by experts and cover a wide-range of important social security topics. *Technical Reports* are part of the ISSA's *Social Security Essentials*, and new reports are regularly added to the series.

Available in English, French, German and Spanish

www.issa.int/technicalreports



Social Security Programs Throughout the World

The combined findings of this series, which includes volumes on Asia and the Pacific, Africa, the Americas and Europe, are published at 6-month intervals over a 2-year period. Each volume provides an overview of the features of social security programmes in the particular region. *Social Security Programs Throughout the World* is the product of a cooperative effort between the US Social Security Administration and the ISSA.

Available in English

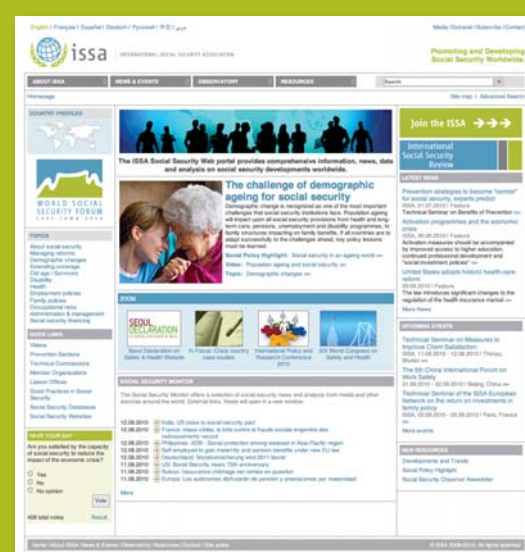
www.issa.int/SSPTW

The ISSA Social Security Web portal and databases

Using the latest technology and search capabilities, the Web portal facilitates access to the ISSA's knowledge base and resources. The portal includes social security country profiles with data on reforms and schemes.

The ISSA Social Security Web portal provides comprehensive information, news, data and analysis on social security developments worldwide. Current highlights include:

- A daily media monitor of social security news from all regions
- 170 country profiles with unique data on social security schemes, reforms and legislation
- Access to publications and periodicals, databases, policy papers and reports, video interviews with senior policy-makers and experts on key social security subjects
- Database of good practices in social security containing more than 100 case studies
- Thematic "In Focus" sections on key topical issues, including the extension of coverage and the impact of the financial crisis on social security
- Together with the four ISSA working languages, information is available in Arabic, Chinese and Russian



Download the ISSA banners for your Website: www.issa.int/webbanners



Promoting and developing social security worldwide
Promouvoir et développer la sécurité sociale à travers le monde
Promover y desarrollar la seguridad social en el mundo
Soziale Sicherheit weltweit fördern und entwickeln
Развиваем и поддерживаем социальное обеспечение во всем мире
دعم و تطوير الضمان الإجتماعي عبر العالم
促进和发展全球社会保障

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ISSANET: www-issanet.issa.int