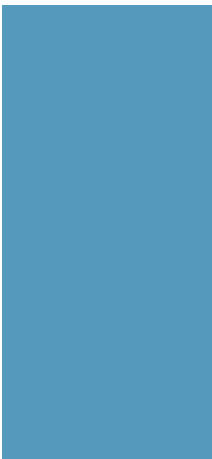


Annual Review 2008-2009






The International Social Security Association is the world's leading international organization bringing together national social security administrations and agencies.

The ISSA's aim is to promote dynamic social security as the social dimension in a globalizing world by supporting excellence in social security administration.

Founded in **1927**, the ISSA Secretariat is based at the International Labour Office in Geneva. The Association has **344** member organizations in **147** countries around the world.

The ISSA works with its members in **5** priority areas: administrative and operational efficiency; social security reform processes; extension of social security coverage; sustainability challenges caused by demographic changes; and the promotion of dynamic social security at the international level.



Social security in a time of crisis

Investment in people remains indispensable

The celebration of the 60th anniversary of the Universal Declaration of Human Rights in 2008, which enshrines social security as a fundamental pillar of modern society, confirmed how much has been done to consolidate and extend social security worldwide in recent decades.

The significance of this event was partly overshadowed by the spread of the global financial and economic crisis, and its implications for pensions, employment and health-care systems. The crisis demonstrates the crucial role that social security plays in protecting people in times of need, but is adding tremendous new pressures to social security systems. This context challenges our institutions to take a proactive stance, and the ISSA has undertaken a range of initiatives to support its members to respond effectively.

Responding to the financial crisis

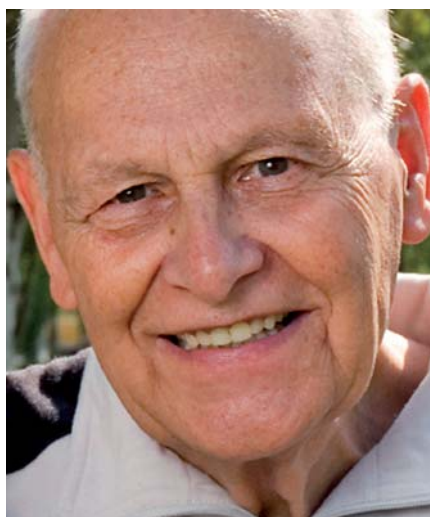
Surveys to assess the initial impact of the crisis on social security schemes, including investments, benefit payments and contribution collection, and to analyse the responses of member institutions, are being carried out by our Social Security Observatory. The ISSA is promoting the voice of social security at the international level through active participation in a series of key forums with other international organizations. An expert seminar to examine the

consequences of the crisis on social security was held in collaboration with the Department of Social Security of the International Labour Organization (ILO) in April 2009, and additional actions are expected in the coming months.

In other priority areas, the past year has been one of significant activity and achievement for the Association, and for the extension of social security coverage to more people around the world. The ISSA has focused on improving its services to member organizations and the social security systems they manage. Among the numerous meetings and initiatives carried out during the period, several highlight the way in which ISSA is promoting Dynamic Social Security in action.

Dynamic social security in Africa

The African continent was a particular focus for the Association in 2008. The Regional Social Security Forum for Africa in Rwanda in November, together with the publication of the first in a series of regional developments and trends reports, was an affirmation



Social security:
investing in people

Photos: Peter Williams;

istockphoto; ISSA



of the role of social security on the continent. The Forum heard how social security institutions throughout Africa are innovating to respond to profound challenges and are increasing their investment in the single most productive element of a nation – its people.

The event confirmed that investment in social security undergirds economic and social development, and contributes to the stability and cohesion that enable a majority of citizens to contribute to, and benefit from, economic growth. The first of four regional Forums, the event was a key stage on the way to the World Social Security Forum, to take place in South Africa in 2010.

Building a culture of prevention

A milestone for occupational safety worldwide, and for the efforts of the ISSA in this field, was the adoption of the Seoul Declaration at the first Safety and Health Summit, in the Republic of Korea in June 2008, organized together with the ILO. The Seoul Declaration affirms the responsibility of social security institutions to nurture a comprehensive, multi-sectoral and preventive workplace culture centered on investment in workers' health, and reiterates the need to lift occupational safety and health higher on the political agenda. We believe that the Declaration will provide a blueprint for national prevention practices for years to come.

The contribution of the ISSA to the promotion of occupational safety was again recognized in early 2009 when the ISSA received the prestigious Prever International Award on the Prevention of Occupational Risks, in Spain.

Upholding good practices

The ISSA believes that the identification and sharing of good practices among social security institutions can considerably enhance their administrative and operational performance, and initiatives by the ISSA during the year sought to further the development and recognition of good practices in the administration of social security.

Institutions in Kenya and Morocco were given the first ISSA Good Practice Award for Africa for efforts to improve social security programmes in

their countries, and sixteen other submissions received certificates of merit, attracting widespread interest across the region. Further Good Practice Award competitions will be organized in 2009 for the Americas, and for Asia and the Pacific, and for Europe in 2010.

Extending regional outreach

Through the establishment of new regional structures, our objective of combining a global vision with regional impact has already become a reality for many member institutions. The opening of Liaison Offices for Southern Africa, for South East Asia and the establishment of a European Regional Network, together with the existing office based in Jordan, provide the ISSA with a flexible and responsive structure to respond to the needs and priorities of member organizations. Additional offices in the Americas, Africa and Asia are planned for 2009, further extending the ISSA's outreach to its members.

Improving member services

The ISSA continued to strengthen the management and information systems that underpin its services to members. New electronic tools have allowed the Secretariat to improve its efficiency and communication, and focus greater resources on effective programme delivery.

An important stage in the modernization of the ISSA's information services was reached with the launch of a new social security Web portal in June 2008. The Web portal, www.issa.int, provides a comprehensive source of news, analysis and documentation on social security developments worldwide. Through its online Social Security Observatory, the Web portal provides new ways to access to the ISSA's unique collection of databases, including global monitoring of reforms, scheme descriptions, and pension systems. The scope of the Web portal is being progressively extended with the addition of content in Arabic, Chinese and Russian.

Reinforcing international partnerships

In all aspects of its work, the ISSA has continued to reinforce and extend its collaboration and partnerships at the international level. Close coordination



Seminar on social security in times of crisis, April 2009

Photo: ILO/Crozet

with the ILO has been enhanced through regular joint planning and cooperation in specific areas, including the extension of coverage and social security's response to the financial crisis. The ISSA has been actively involved in World Bank, OECD and other meetings related to social protection. Partnership in the field of prevention has been extended with the signing of an agreement with the International Commission on Occupational Health. Cooperation with the Inter-American Conference on Social Security and the Ibero-American Social Security Organization has been reinforced in a number of key areas through a joint Declaration.

This *Annual Review 2008-2009* highlights the achievements of the past year and confirms the unique contribution of the ISSA to the promotion and development of social security worldwide. At the time of

writing, the concern for the human cost of the economic crisis is accompanied by a reinforced global recognition of the importance of state-guaranteed safety nets, and of effective social security systems accessible to all.

On behalf of the Officers of the ISSA and Secretariat staff, we would like to express our sincere gratitude to all our member organizations, to the leaders of the Technical Commissions, and to the hosts of the Liaison Offices and the multiple events carried out during the period.

There has rarely been a time when social security, and the investment in human capital that is at its core, has been so indispensable. The combined efforts and common strategy of the ISSA's membership will be an essential condition to rise to the challenges of the coming period.

Corazon de la Paz-Bernardo
President



Hans-Horst Konkolewsky
Secretary General



The International Social Security Association

Promoting and developing social security worldwide

The ISSA is the principal international institution bringing together social security agencies and organizations. The ISSA's aim is to promote dynamic social security as the social dimension in a globalizing world by supporting excellence in social security administration. Founded in 1927, the ISSA Secretariat has its headquarters at the International Labour Office, in Geneva.

The ISSA provides information, research, expert advice and platforms for members to build and promote dynamic social security systems worldwide. The vision of dynamic social security provides a framework for the ISSA's action. In line with the mandate of the ISSA, dynamic social security ties improvements in social security outcomes to the capacities of social security institutions.

Programme priorities

In the current triennium, the ISSA programme focuses on working with members in five priority areas:

- Administrative and operational efficiency;
- Social security reform processes;
- Extension of social security coverage;
- Sustainability challenges caused by demographic changes; and
- The promotion of dynamic social security at the international level.

To implement a range of projects and activities, the ISSA Secretariat works closely with its Technical Commissions, and the Special Commission on Prevention and its unique network of International Prevention Sections. The ISSA organizes four Regional Social Security Forums during the triennium, and a series of topic-related Technical Seminars and International Conferences on key social security issues. The World Social Security Forum will take place 29 November to 4 December 2010, in Cape Town, South Africa.

The ISSA monitors and disseminates, mainly via its new Web portal, data on national social security programmes as well as the results of research and policy analysis. The Association facilitates the collection and exchange of good practices and the improvement of social security through knowledge transfer and advocacy. The ISSA maintains partnerships with the ILO and other international bodies active in the field of social security.

The ISSA Technical Commissions

The eleven ISSA Technical Commissions, constituted by specialists from ISSA member organizations, carry out a range of meetings and studies in the framework of the triennial programme. A current priority for most Technical Commissions is the impact of demographic changes on social security systems.

1. Employment Policies and Unemployment Insurance
2. Statistical, Actuarial and Financial Studies
3. Family Benefits
4. Special Commission on Prevention
5. Insurance against Employment Accidents and Occupational Diseases
6. Information and Communication Technology
7. Investment of Social Security Funds
8. Old-age, Invalidity and Survivors' Insurance
9. Medical Care and Sickness Insurance
10. Mutual Benefits Societies
11. Organization, Management and Innovation



Meeting of Technical Commissions; UN Office in Geneva; ISSA Officers
Photos: ISSA; istockphoto

A membership organization

The constituency of the ISSA is unique in the world of international organizations, representing a wide range of ministries, semi-public institutions and autonomous agencies. As of the end of April 2009, the ISSA has 344 member organizations (265 affiliates and 79 associates) in 147 countries around the world.

Regional services

The ISSA provides services to its members that are tailored to the interests and requirements of each region. Liaison Offices have been established for Southern Africa, the Arab countries and South East Asia, and new offices are planned for West Africa and South Asia. In Europe, members have initiated a regional network.

Statutory Bodies

The three main statutory bodies of the ISSA are the General Assembly, the Council and the Bureau.

The General Assembly, which is the constituent assembly of the Association, is the highest statutory body, in which all members of the ISSA are

directly represented. It sets the terms of the Constitution, which establishes the framework for running the ISSA.

The Council constitutes the electoral body of the Association, composed of the titular delegates of each country in which the ISSA has at least one affiliate member. Its main functions are to elect the Officers, set the programme of activities and decide the budget. The Council elects the Control Commission, which verifies the financial records and transactions of the Association.

The Bureau constitutes the administrative authority of the Association, composed of the ISSA Officers and elected members representing the different geographical regions of the world. The Bureau defines, monitors and evaluates the programme of activities and budget of the Association, and rules on membership applications.

The elected Officers of the ISSA are the President, Corazon de la Paz-Bernardo (Philippines), Vice-President, Fidel Ferreras Alonso (Spain), Treasurer, Wim Franssen (Netherlands), and Secretary General, Hans-Horst Konkolewsky (Denmark).

The ISSA Liaison Offices and Technical Advisers

Africa

Liaison Office for Southern Africa
 Hosted by the Department of Social Development, Pretoria, South Africa

Liaison Office for West Africa*
 Hosted by the Social Insurance Institute - National Social Insurance Fund, Abidjan, Côte d'Ivoire

Technical Adviser for Africa
 Accra, Ghana

Americas

Technical Adviser for the English-speaking Caribbean
 Christ Church, Barbados

Asia and the Pacific

Liaison Office for Arab Countries
 Hosted by the Social Security Corporation, Amman, Jordan

Liaison Office for South Asia*
 Hosted by the Employees' State Insurance Corporation, New Delhi, India

Liaison Office for South East Asia
 Hosted by the Employees Provident Fund, Kuala Lumpur, Malaysia

Europe

European Network
 Steering Committee chaired by the Social Insurance Bank, Netherlands

* Liaison Offices opening in 2009

Dynamic social security in a changing world

Programme highlights 2008-2009

A diverse range of activities and initiatives was carried out by the Association with its members and partners during the first part of the ISSA's new triennial programme to promote and develop social security worldwide.

Focus on Africa

The African continent was an important focus of attention throughout the year. The first Regional Social Security Forum for Africa provided a unique platform for networking and knowledge-exchange on regional trends and issues for social security leaders. Held in Kigali, Rwanda, 18 to 20 November 2008, the event was attended by over 300 participants from 31 African countries and representatives of regional and international organizations, and was hosted by the Social Security Fund of Rwanda.

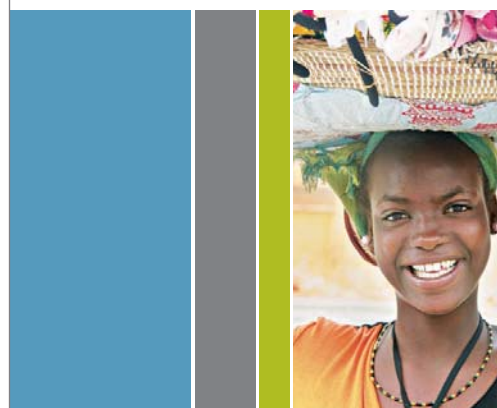
Framed by the ISSA strategic vision of Dynamic Social Security, the sessions at the Forum focused on developments and trends in social security in Africa, informed by the first in a series of regional reports, *Dynamic Social Security for Africa: An Agenda for Development*. The programme looked at ways of strengthening good governance as well as the extension of old-age pension and health-care coverage. By discussing the key contribution of social security to enabling societies to face current and

The Regional Social Security Forum for Africa confirmed the crucial role of social security in the region

future socio-economic challenges in Africa in the context of globalization, the first African Social Security Summit lifted the discussions at the Forum from a technical to a policy level and sent a strong

Dynamic Social Security for Africa: An Agenda for Development

DEVELOPMENTS AND TRENDS



 issa | INTERNATIONAL SOCIAL SECURITY ASSOCIATION

Bermuda, May 2008

Extension of social security coverage in the Caribbean



Social security leaders meeting in the Caribbean region called for greater efforts to sensitize migrant workers to social protection systems in their country of employment, at a time when the increase in labour mobility in the region is presenting new challenges. The appeal was made during a technical seminar of social security organizations from the region convened by the ISSA in Hamilton.

Republic of Korea, June 2008

Investing in Workers' Safety and Health



Some 4,000 people, including industry leaders, policy-makers and experts from over 100 countries, gathered in Seoul in June, for the XVIII World Congress on Safety and Health at Work, jointly organized by the ISSA and the ILO. The Congress was preceded by a high-level Safety and Health

Summit involving 50 decision-makers from the public and private sectors, which adopted an unprecedented Declaration on Safety and Health at Work.

message to decision-makers about the importance of social security for development.

Over the coming months, the ISSA will organize Regional Forums for the Americas, Asia and the Pacific, and Europe, in preparation for the World Social Security Forum, which will be held in Cape Town, South Africa in 2010.

Extending social security

A central component of its strategy, the ISSA launched a project to analyse and gather knowledge on the extension of social security coverage, under the leadership of Dr. Carmelo Mesa-Lago. In close collaboration with the ILO, and with the involvement of other international organizations, social partners and NGOs, the project looks at ways in which ISSA member organizations can contribute to the extension of social security, particularly in low-income countries.

A wide-ranging programme of meetings was implemented during the year with the active involvement of the ISSA's Technical Commissions and member organizations.

Responding to new policy challenges

An international conference in Gabon in October 2008 focused on the particular challenges facing social security schemes in small countries, and looked at new forms of collaboration, including the potential benefits of pooling resources.

The initial impact of the financial crisis on pension schemes was examined during an expert seminar organized in Cyprus in October 2008.

A seminar hosted by the State Social Protection Fund of the Republic of Azerbaijan, held in Baku in October, studied developments in the use of information and communication technologies by social security organizations, especially in countries in transition.



Above: Participants in the Forum; Below: Rwandan Prime Minister Bernard Makuza greeting the ISSA President

Photo: Corbis; SSFR

Malaysia, July 2008

Liaison Office to support members in South East Asia



The ISSA opened a new Liaison Office for South East Asia as part of efforts to increase cooperation and create a close network among its member organizations in the South East Asia region. The Liaison Office, hosted by the Employees Provident Fund of Malaysia,

was formally inaugurated at an event in Kuala Lumpur in July.

Switzerland, September 2008

Managing financial risk in social security funds



Social security investment specialists examined ways of diversifying their investment portfolios to manage new financial risks at an ISSA seminar in Geneva. The event focused on identifying suitable instruments to deal with the risk of

over-concentration and lack of diversification of assets, and involved experts from both social security institutions and the private sector.



The technical and policy challenges related to pension reforms were the primary concerns of a high-level inter-regional meeting of institutions from Latin America and Central and Eastern Europe and the Commonwealth of Independent States, in Chile in December 2008. In a joint Declaration adopted by the ISSA, the Inter-American Conference on Social Security and the Ibero-American Social Security Organization, the three host organizations committed to closer collaboration to extend social security coverage.

Demographic and societal changes are affecting family policies in many countries, and specialists analysed new trends and policy options at a seminar in Piriapolis in March 2009, hosted by the Social Insurance Bank of Uruguay.

Participants agreed that family policies are a key to combating poverty and social exclusion, and to enabling greater access to employment by women and young people.

Pictogrammes of ISSA International Prevention Sections

Building a preventive safety and health culture

Some 4,000 people, including industry leaders, policy-makers and experts from over 100 countries, met in Seoul, Republic of Korea, from 29 June to 2 July for the XVIII World Congress on Safety and Health at Work.

Jointly organized every three years by the ISSA and the ILO, the World Congress on Safety and Health at Work aimed at contributing to the development of a “preventive safety and health culture” through the exchange of information, knowledge and experiences. The XVIII World Congress was hosted by the Korea Occupational Safety and Health Agency, under the theme “Safety and health at work: A societal responsibility”. The International Film and Multimedia Festival, organized by the ISSA's Special Commission on Prevention and its International Sections, was a highlight of the event.



South Africa, September 2008

New ISSA Liaison Office for Southern Africa



As part of efforts to strengthen social security coverage on the African continent, the ISSA opened a new Liaison Office in Pretoria, the first in the African region. The Office will implement a programme of activities

targeted at the specific needs of the fourteen ISSA member organizations in the Southern African region. The Liaison Office is hosted by the Department of Social Development of the Republic of South Africa.

Gabon, October 2008

Small country schemes look to strengthened cooperation



Representatives of social security organizations from small countries in Africa and other regions examined the potential benefits of pooling resources and strengthened cooperation at an international

conference organized by the ISSA in cooperation with the National Social Security Fund of Gabon, in Libreville.

The Congress was preceded by the first Safety and Health Summit, which gathered some 50 high-level representatives, including government ministers, CEOs of major multinational companies, social security leaders, senior safety and health experts, and representatives of employers and workers.

The Summit participants signed an unprecedented Seoul Declaration on Safety and Health, which sets a

A seminar on challenges and good practices for accident insurance systems, in Colombia, in October 2008, brought together specialists from the fields of prevention, rehabilitation and insurance for specific age groups. The meeting looked at the impact of demographic changes on work accident insurance schemes, occupational diseases and health-care management, and the challenges of growing absenteeism.

“ The Summit participants signed an unprecedented Seoul Declaration on Safety and Health, which sets a benchmark for employers, workers and governments ”

benchmark for employers, workers and governments to reinforce cooperation to reduce workplace accidents and diseases.

During the closing plenary, Mr. Mustafa Konuk, Deputy Undersecretary at the Ministry of Labour and Social Security of Turkey, confirmed the invitation of his country to host the XIX World Congress on Safety and Health at Work, in Istanbul in 2011.

Advocating a national culture of prevention, and calling upon social security institutions to play a central role in building this culture, the ISSA promoted the Seoul Declaration at various meetings since the World Congress, notably at the International Forum on Workplace Prevention Culture in the Canary Islands, Spain in March 2009, which adopted the Canary Island Statement on Occupational Risk Prevention. The ISSA plans an ambitious series of actions to extend support for the Declaration.

Regional networks and platforms

The ISSA's regional strategy was further strengthened through the establishment of new Liaison Offices in 2008. A Liaison Office for South East Asia, hosted by the Employees Provident Fund of Malaysia, was inaugurated in July in Kuala Lumpur. In September, a Liaison Office for Southern Africa was opened in Pretoria, hosted by the Department of Social Development of the Republic of South Africa.

Both offices will implement a programme of activities targeted at the specific needs of all the ISSA member organizations in their respective regions, and will assist them to improve their technical and administrative capacities and to develop the sharing of good practices in social security.

In Europe, ISSA members have chosen to set up a network to develop regional collaboration and sharing of experience on specific technical issues.

Cyprus, October 2008

Future of social security pension schemes



The design and sustainability of social security pension schemes in a context of international economic upheaval were discussed at an international meeting that attracted more than 100 economists, actuaries and statisticians from

40 countries. The seminar, which was held in Limassol, was organized by the ISSA in conjunction with the Ministry of Labour and Social Insurance of Cyprus, and in cooperation with The Muhanna Foundation.

Rwanda, November 2008

Regional Social Security Forum for Africa



The role of social security in the development agenda in Africa was the focus of a high-level gathering of African social security leaders and policy-makers at the first Regional Social Security Forum for Africa, in Kigali in November 2008. Initiatives to improve the administration of social security in Kenya and Morocco

received the first Good Practice Award for Africa during the event. The first of four regional Forums, the event was a key stage on the way to the World Social Security Forum, in South Africa in 2010.



A first seminar, held in Poland in late November, looked at the area of disability pension systems and labour market integration, and the challenge of altering regional trends towards dependency of young people with disabilities. A meeting on the theme of Providing Customer-Oriented Services brought together senior managers from a range of organizations in May 2009. The Steering Committee of the European Network is hosted by the Social Insurance Bank of the Netherlands.

The first of the regional Good Practice Award competitions was organized for Africa in 2008, with winning entries from the National Social Security Fund, Kenya and the National Social Security Fund of Morocco. Sixteen other projects received certificates of merit. The Awards are presented on a regional basis over a three-year cycle, and competitions for the Americas, and Asia and the Pacific are taking place in 2009.

“ An innovative component of the new ISSA programme is the promotion and sharing of good practices ”

The Liaison Office for Arab Countries, based in Jordan, further developed its services to member institutions in the region, including a training seminar on performance improvement for social security managers, in Qatar in December.

New Liaison Offices for South Asia and West Africa are being opened in 2009, and plans for offices and networks in other regions are in discussion.

Promoting good practices

An innovative component of the new ISSA programme is the promotion and sharing of good practices by social security administrations. The ISSA launched a new database of good practices on its Web portal, which includes a diverse selection of initiatives submitted by ISSA members from all regions.



The first ISSA Good Practice Award

Photo: ISSA

Qatar, December 2008

Arab social security managers enhance strategic planning



Strategic planning and balanced scorecard implementation to enhance social security services were the focus of a training seminar involving managers from thirteen ISSA member institutions from

Arab countries in Africa and Asia. The event was organized by the ISSA Liaison Office for Arab countries on the invitation of the General Retirement and Pension Authority of Qatar, and took place in Doha in December 2008.

Switzerland, April 2009

Social security in times of financial crisis



The expert gathering, organized in collaboration with the Social Security Department of the ILO, looked at the impact of the global financial crisis on social protection and social security programmes, including investments, pensions and contribution collection, and discussed the role of social security in protecting people and in securing income in times of crisis.

ISSA information resources

Sharing knowledge on social security

ISSA's communication strategy gives priority to the production and dissemination of expert knowledge and information on social security.

www.issa.int



Web portal

The cornerstone of the ISSA's communication strategy, the new Web portal provides access to social security news, events, analysis and data. The Observatory offers access to regularly-updated information on social security developments around the globe. A wide selection of publications and multimedia resources is also available. Together with the ISSA's four working languages, Arabic, Chinese and Russian versions of the site were added in early 2009.

www-issanet.issa.int

ISSANET

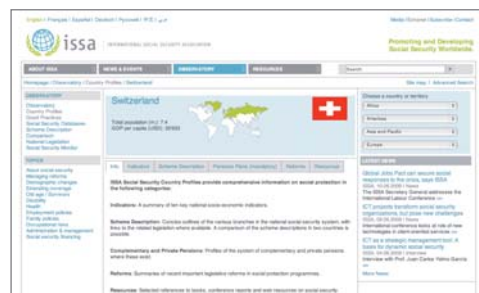
The ISSANET, the member information-sharing platform, provides an environment for member collaboration and information exchange. It accommodates a common knowledge-exchange area featuring good practices, and a Solutions Wiki for the sharing of administrative improvements by member organizations.



ISSA online Social Security Observatory

The Social Security Observatory is a key feature of the ISSA's Web portal. It provides a monitor of breaking social security news, a presentation of topical issues and analysis of major developments in social security programmes in all regions.

The Observatory also maintains several unique databases on social security: an overview of social security systems worldwide; a monitor of important social security reforms; summaries of complementary and private pension systems; and access to national social security and related legislation. The Country Profiles provide a comprehensive overview of social security programmes in the Americas, Africa, Asia and the Pacific, and Europe. Scheme descriptions are provided for over 170 countries and territories, and profiles of complementary and private pensions are available for around 60 countries. The Web portal also offers a comprehensive documentation service on social security, with online access to ISSA's publications and periodicals, and a bibliographic research function for books and articles from other sources.



Publications and newsletters

International Social Security Review

First published in 1948, the *International Social Security Review* is the world's major international quarterly publication in the field of social security. Articles by leading social security experts around the world present international comparisons and in-depth discussions of topical questions, including a special issue on pension system reform (April-June 2008), as well as studies of social security systems in various countries.

Available in English, French, German and Spanish



Social Policy Highlight

The ISSA's regular policy publication presents concise analysis of key issues and significant developments in the world of social security, covering a range of topical issues in a user-friendly format.

Available in Arabic, Chinese, English, French, German, Russian and Spanish



Social Security Observer e-newsletter

The ISSA's quarterly electronic newsletter, the *Social Security Observer*, focuses on developments in social security around the world. The newsletter includes analysis of key research and policy issues in social security, a summary of important reforms, a selection of recent publications as well as an overview of ISSA news and major events.

Available in English, French, German and Spanish



Update, the e-newsletter for ISSA members

Update, the ISSA's member newsletter, is published ten times a year, and aims to keep member organizations informed of what is happening in the Association. The newsletter provides selected news from across the regions and on the work of the Technical Commissions as well as information on ISSA events, activities and services.

Available in Arabic, Chinese, English, French, German, Russian and Spanish



Technical Reports

Technical Reports are key documents and reports produced under the responsibility of the ISSA's Technical Commissions. The analytical reports are prepared by experts and cover a wide-range of important social security topics. *Technical Reports* are part of the ISSA's Social Security Essentials series, and new reports are regularly added.

Available in English, French, German and Spanish





Dynamic Social Security for Africa: An Agenda for Development

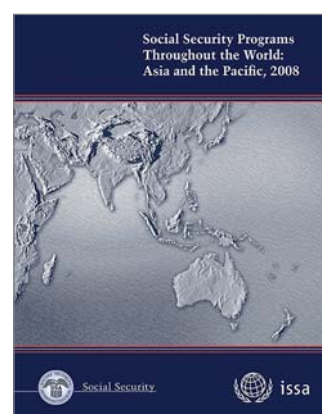
The first of a series of regional reports, the publication analyses the most important recent developments and trends in social security in Africa, and highlights the progress of social security in several crucial areas, including improvements in administration and the extension of coverage. In examples from throughout the continent, the report details how social security policies have enhanced poverty reduction, access to health care and improved protection of groups not previously covered, including the older population and people working in the informal sector.

Available in English and French

Social Security Programs Throughout the World

The combined findings of this series, which includes volumes on Asia and the Pacific, Africa, the Americas and Europe, are published at 6-month intervals over a 2-year period. Each volume highlights features of social security programmes in the particular region. *Social Security Programs Throughout the World* is the product of a cooperative effort between the US Social Security Administration and the ISSA.

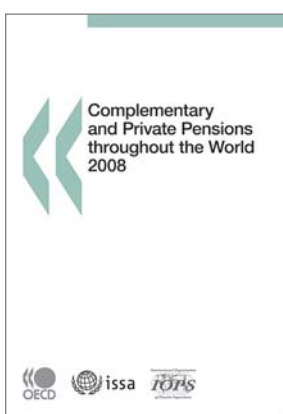
Available in English



Complementary and Private Pensions throughout the World

The publication highlights the increasingly important role that complementary and private pension schemes play in national social protection systems and in providing for an adequate income in retirement. Covering in-depth information on the regulation and supervision of voluntary and mandatory occupational pension plans as well as mandatory private pension schemes in 58 countries and territories, the publication is the product of the cooperative efforts of three key international bodies in the area of pensions: the ISSA, the International Organisation of Pension Supervisors and the Organisation for Economic Co-operation and Development.

Available in English



More publications on: www.issa.int/resources

ISSA Knowledge Transfer Facts & Figures

- 1** report on Developments and Trends in Africa
- 2** issues of *Social Policy Highlight*
- 2** volumes in the series *Social Security Programs Throughout the World*
- 4** issues of the *Social Security Observer*, the ISSA's e-newsletter
- 4** issues of the *International Social Security Review*
- 10** issues of *Update*, the ISSA's member e-newsletter
- 57** entries to launch the new Good Practices database
- 39** profiles added to the Complementary and Private Pensions database
- 63** recent reforms added to the Reforms database
- 92** profiles added to the Scheme Description database
- 1,175** participants attended 16 ISSA events*
- 19,277** visits to the ISSANET, the member Extranet
- 176,328** visits to the ISSA's new Web portal**

* Excluding co-hosted events

** New statistics and system since June 2008

www.issa.int

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ISSA Member Organizations: www.issa.int/members

ISSA Liaison Offices: www.issa.int/liaison-offices

ISSANET: www-issanet.issa.int



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