

ISSA Technical Seminar

Improving health insurance systems, coverage and service quality

Seoul, Republic of Korea, 10–12 October 2023

Organized in collaboration with the ISSA Technical Commission on Medical Care and Sickness Insurance (TC Health) and the ISSA Liaison Office for East Asia

PROVISIONAL PROGRAMME

Tuesday, 10 October 2023

Master of Ceremony: Hyun-Jin Cho, Deputy Director, Health Insurance Research Institute, NHIS

07:00–09:00 **Registration of participants**

09:00–10:00 **Opening**

Welcome speech

Dr Hae-Jong Lee

Head

Health Insurance Research Institute

National Health Insurance Service

Republic of Korea

Opening remarks

Marcelo Abi-Ramia Caetano

Secretary General

International Social Security Association

Ali Ghufron Mukti

Chair of the ISSA Technical Commission on Medical Care and Sickness Insurance

President Director

BPJS Kesehatan - Social Security Administering Body for the Health Sector

Indonesia

Hyun-Jin Cho

Deputy Director

Health Insurance Research Institute

National Health Insurance Service

Republic of Korea

10:00–10:30 *Coffee break and group photo*

10:30–12:00

Session 1 - High-level discussion on the importance of health coverage: Developments, trends and challenges

More countries are making social protection and extending health coverage to all populations a priority. This needs to be supported by regulatory mechanisms and legal frameworks that foster the quality and accessibility of health care services and products, ensure financial stability in a context of ever-increasing expenses linked to chronic diseases and population ageing, and promote innovation and ways to manage shocks, such as COVID-19.

Keynote presentation

Ali Ghufron Mukti

Chair of the ISSA Technical Commission on Medical Care and Sickness Insurance
President Director
BPJS Kesehatan - Social Security Administering Body for the Health Sector
Indonesia

Developments and challenges in the Republic of Korea

Kyoung-Sun Park

Associate Research Fellow
Health Insurance Research Institute
National Health Insurance Service
Republic of Korea

Developments and challenges in India

Rajendra Kumar

Director General
Employees' State Insurance Corporation
India

Discussion, moderated by *Ali Ghufron Mukti*

12:00–14:00

Lunch

At the invitation of the National Health Insurance Services (NHIS), Republic of Korea

14:00–15:30

Session 2 - Achieving adequate, effective and sustainable health coverage for all

Health coverage is a key priority for people, a core component of resilience and the social security branch in which most progress in coverage extension has been achieved in recent years. However, health coverage systems face important challenges in a dynamic context of ageing societies, health technology development, changing disease patterns, increasing long-term care needs and financing concerns.

This session will highlight recent effective strategies and successful approaches to achieving health coverage, as well as the new chapter on health coverage of the ISSA Guidelines on administrative solutions for coverage extension.

Presentation of the ISSA Guidelines*Nathalie De Wulf*

Coordinator of the Technical Commission on Medical Care and Sickness Insurance

Strategies and approaches in Indonesia*Ali Ghufron Mukti*

Chair of the ISSA Technical Commission on Medical Care and Sickness Insurance

President Director

BPJS Kesehatan - Social Security Administering Body for the Health Sector Indonesia

Strategies and approaches in Rwanda*Regis Hitimana*

Deputy Director General in charge of Social Security Benefits

Rwanda Social Security Board

Rwanda

Discussion, moderated by *Nathalie De Wulf*

15:30–16:00

Coffee break

16:00–17:30

Session 2 - Achieving adequate, effective and sustainable health coverage for all (cont.)

In the following part of the session, the aim is to share experiences highlighting innovative approaches social security institutions apply to extend health coverage and the connection with other relevant ISSA Guidelines.

Innovative approaches in Nepal*Krishna Adhikari*

Director

Social Security Fund (SSF)

Nepal

Innovative approaches in Cambodia*Ly Vanna*

Deputy Director of Customer Services and Public Relations Department

National Social Security (NSSF)

Cambodia

Innovative approaches in France*Fabrice Gombert*

President

National Sickness Insurance Fund (CNAM)

France

Discussion, moderated by *Nathalie De Wulf*

17:45–20:30

Networking dinner

At the invitation of the National Health Insurance Services (NHIS), Republic of Korea

Wednesday, 11 October 2023

09:00-12:00 **Session 3 - The enabling environment, ensuring the financial sustainability of health care provision and regulating expenditure**

The challenging goal of balancing financial sustainability and extension of health coverage involves providing good health care for more people without overusing resources. Improving affordability, efficiency, and cost control is important for better social security benefits, while good financing strategies are key. Additionally, using effective regulations can help to ensure stable funding and smart distribution of resources for health care. This session will explore financing approaches and how social security institutions can improve these abilities by setting up effective methods.

Introduction to the topic by ISSA

Nathalie De Wulf

Coordinator of the Technical Commission on Medical Care and Sickness Insurance

Benefits Coverage and Financial Sustainability

Professor Soonman Kwon

School of Public Health
Seoul National University
Republic of Korea

Latest advancements in Indonesia

Dr. Lily Kresnowati

Director of Health Service Insurance
BPJS Kesehatan - Social Security Administering Body for the Health Sector
Indonesia

Latest advancements in Thailand

Nakarin Pinpathomrat

Director of Research Development
Social Security Office (SSO)
Thailand

Latest advancements in Viet Nam

Phan Dinh Thang

Senior Officer
International Cooperation Department
Viet Nam Social Security
Viet Nam

10:40–11:00 *Coffee break*

11:00–12:00 **Discussion**

Moderator

Ali Ghufron Mukti

Chair of the ISSA Technical Commission on Medical Care and Sickness Insurance

President Director
BPJS Kesehatan - Social Security Administering Body for the Health Sector
Indonesia

12:00–14:00

Lunch

At the invitation of the National Health Insurance Services (NHIS), Republic of Korea

14:00–17:00

Session 4 - Accessibility, inclusive care provision and quality health care for the whole population, strengthened by digital technologies

Accessibility, affordability, and health service efficiency are at the heart of reforms for improving social security coverage, benefits and services. In addition, health systems should be built to respond to societal challenges in a dynamic context of ageing societies, increasing long-term care needs, changing disease patterns, health technology development and financing concerns. This session will discuss the evolutions towards a digital health ecosystem involving many challenges, urging the need to find appropriate answers and to take proactive initiatives to improve access at affordable costs.

Introduction to the topic by ISSA

Nathalie De Wulf

Coordinator of the Technical Commission on Medical Care and Sickness Insurance

Recent developments in the Republic of Korea

Dr Sanghee Park

Associate Research Fellow
Health Insurance Research Institute
National Health Insurance Service
Republic of Korea

Recent developments in India

Rajendra Kumar

Director General
Employees' State Insurance Corporation (ESIC)
India

Recent developments in Iran

Shahram Ghaffari

Director General of Health Services Purchasing Department
Iranian Social Security Organization
Islamic Republic of Iran

Innovative approaches in the Philippines

Janet A. Monteverde

Acting Regional Vice President
Philippine Health Insurance Corporation
Philippines

15:30–16:00

Coffee break

16:00–17:00

Panel discussion**Moderator***Dr. Lily Kresnowati*

Director of Health Service Insurance

BPJS Kesehatan - Social Security Administering Body for the Health Sector
Indonesia**Panel Members***Wenbo Cao*

Director

ICT Division under the Department for Planning, Finance and Regulation

National Healthcare Security Administration (NHSA)

China

Dr. Muhammed Anis Bin Abd Wahab

Deputy Director

National Health Financing Section

Ministry of Health (MOH)

Malaysia

Thursday, 12 October 2023

09:00–11:30

Session 5 - Health security, securing the supply of health care products, screening and prevention

Health care products are an important part of health expenditure and can produce important results if used correctly. Therefore, it is important to assess their medical value, regulate market access and prices and promote the proper use. Institutions also play a part in securing the supply of health care products to ensure geographical and timely access to treatments and to guarantee access to effective and noncounterfeit medicines. In addition, the introduction or extension of health coverage must be accompanied by a proactive policy in the field of primary, secondary and tertiary prevention. This session will discuss the challenges and innovative responses to improve health security, and foster screening and prevention.

Introduction to the topic by ISSA*Nathalie De Wulf*Coordinator of the Technical Commission on Medical Care and Sickness
Insurance**Challenges and innovative responses in the Philippines***Janet A. Monteverde*

Acting Regional Vice President

Philippine Health Insurance Corporation

Philippines

Challenges and innovative responses in the Islamic Republic of Iran*Shahram Ghaffari*

Director General of Health Services Purchasing Department

Iranian Social Security Organization

Islamic Republic of Iran

Challenges and innovative responses in the Republic of Korea

Dr Haryeom Ghang

Associate Research Fellow

Health Insurance Research Institute

National Health Insurance Service

Republic of Korea

10:10–10:40

Coffee break

10:40–11:30

Discussion

Moderator

Hyun-Jin Cho

Deputy Director

Health Insurance Research Institute

National Health Insurance Service

Republic of Korea

11:30–12:00

Conclusions and closing

12:00–14:00

Lunch

At the invitation of the National Health Insurance Service (NHIS), Republic of Korea

14:00–17:30

Workshop Session on health coverage (activity open to all participants)

This workshop session will address specific challenges related to health coverage in a collaborative format, designed around two engaging roundtable discussions, each strategically addressing crucial aspects of the seminar's themes, such as:

- *Accessibility, inclusive care provision and quality health care for the whole population: Institutional challenges and experiences*
- *Pioneering the Future: Delving into emerging challenges and potential responses*

It aims to foster collaborative knowledge exchange and empower participants to shape the seminar's outcomes through interactive participation and peer-to-peer discourse.

Introduction

Ali Ghufron Mukti

Chair of the ISSA Technical Commission on Medical Care and Sickness Insurance

President Director

BPJS Kesehatan - Social Security Administering Body for the Health Sector

Indonesia

Keynote by ISSA

Nathalie De Wulf

Coordinator of the Technical Commission on Medical Care and Sickness Insurance

Roundtable 1: *Institutional challenges and experiences*

Roundtable 2: *Delving into emerging challenges and potential responses*

Facilitator

Hyun-Jin Cho

Deputy Director

Health Insurance Research Institute

National Health Insurance Service

Republic of Korea

Concluding remarks and next steps