



INTERNATIONAL SOCIAL SECURITY ASSOCIATION
ASSOCIATION INTERNATIONALE DE LA SÉCURITÉ SOCIALE
ASOCIACIÓN INTERNACIONAL DE LA SEGURIDAD SOCIAL
INTERNATIONALE VEREINIGUNG FÜR SOZIALE SICHERHEIT



We deliver on our promise!

Transfer of the ISSA Liaison Office for West Africa from Abidjan, Côte d'Ivoire to Accra, Ghana

Technical seminar on Leveraging digitalization to extend social security coverage in West Africa

Accra, Ghana, 2–3 October 2023

AGENDA

Monday, 2 October 2023

14:00 - 14:30 **Registration of participants**

14:30 - 16:30 **Opening Ceremony**

Marcelo Abi-Ramia Caetano
Secretary General
International Social Security Association (ISSA)

John Ofori-Tenkorang
Director-General
Social Security and National Insurance Trust
Ghana

Honourable Ignatius Baffour-Awuah
Minister for Employment and Labour Relations
Ghana

16:30 - 18:30 **Installation of the new Liaison Officer and inauguration of the Liaison
Office**

19:00 - 21:00 Welcome dinner

Tuesday, 3 October 2023

08:30 - 09:30 **Registration of participants**

09:30 - 17:00 **Technical seminar on digitalization to leverage extension of social security coverage in West Africa**

Based on sustained government commitment and development of institutional capacities, social security in the West African region has made important progress over the past decade through strengthening both legal frameworks and administrative structures. This encouraging result is one of the conclusions of the last Regional Social Security Forum for Africa, held in Abidjan, Côte d'Ivoire, from 17 to 19 May 2023. However, the Regional Forum has also highlighted that large segment of the population, and in particular workers in the informal economy, remain without social security coverage.

At the same time, the measures taken to cope with the COVID-19 crisis and more particularly the acceleration of the digitization of procedures, the development of banking services for insured persons and the introduction of new services based on mobile phone technologies, have not only made it possible to cushion the effect of the crisis, but have also created new opportunities to extend social security coverage to difficult-to-reach categories of workers.

Against this background and based on the *ISSA Guidelines on Administrative Solutions for Coverage Extension*, the objective of the seminar will be to identify innovative solutions and good practices in the use of digital and mobile technologies to extend social security coverage.

09:30 - 10:00 **Keynote Speech – Technical Expert**
David Ebo Adjepon-Yamoah
 Lecturer, Computer Science and Information Systems
 Ashesi University

10:00 - 10:25 **Experience from Ghana**
John Ofori-Tenkorang
 Director-General
 Social Security and National Insurance Trust

10:25 - 10:50 *Hayford Atta Krufi*
 Chief Executive Officer
 National Pensions Regulatory Authority

10:50 - 11:15 **Experience from Côte d'Ivoire**
Thierry Bailly
 Director of Data Governance
 IPS National Social Insurance Fund

11:15 - 11:40 *Coffee break*

- 11:40 - 12:05 **Experience from Nigeria**
Mr Ahmed Dauda
Head Micro Pension Department
National Pension Commission
- 12:05 - 12:30 *Discussions*
- 12:30 - 14:30 *Lunch break*
- 14:30 - 14:55 **Experience from Senegal**
Marie Diallo
Director of Prevention and Occupational Risks

Saourou Mbodj
Technical Advisor
Social Security Fund
- 14:55 - 15:20 **Experience from Liberia**
Leonardo Maxwell
Head, Information Technology
National Social Security and Welfare Corporation
- 15:20 - 15:45 *Coffee break*
- 15:45 - 16:10 **Experience from Burkina Faso**
Herman Yacouba Nacambo
Director-General
National Social Security Fund
Burkina Faso
- 16:10 - 16:35 **Experience from Sierra Leone**
Mohamed Fuad Daboh
Director-General
National Social Security and Insurance Trust
Sierra Leone
- 16:35 - 16:50 **Discussions**
- 16:50 - 17:00 **Wrap-up and conclusion**
- 17:00 - 18:00 **Liaison Office Steering Committee meeting**