

15th International Conference on
Information and Communication Technology
in Social Security

ICT2018

Casablanca, Morocco
18–20 April 2018



Hosted by the
National Social Security Fund
of Morocco



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15th ISSA International Conference on Information and Communication Technology in Social Security

CASABLANCA, MOROCCO, 18–20 APRIL 2018

Successful management of Information and Communication Technology (ICT) is essential to the implementation of innovative solutions to address rapidly evolving social security needs and expectations. Emerging technologies open new service delivery possibilities that seemed futuristic only a few years ago. However, failure in keeping up with latest developments or in implementation can have serious enterprise-wide consequences, reaching the political level when impacting on the capacity to meet public expectations. ICT is not only a matter of interest for the involved professionals and specialists but has also become of strategic importance for CEOs and decision makers in social security institutions.

What?

ISSA member institutions have ranked ICT and the technological transition as one of their most important global challenges. The ISSA International Conference on Information and Communication Technology in Social Security, as the only specialized global event for ICT in social security, will provide answers. This world-class event, held every three years, will be a unique opportunity for the analysis, discussion and sharing of the most promising opportunities and challenges facing social security institutions and their management of ICT.

Where?

The conference will take place in Casablanca, Morocco, at the invitation of the National Social Security Fund of Morocco.

When?

From 18 to 20 April 2018.

Who?

The conference, which will bring together over 300 participants, is aimed at Chief Information Officers (CIOs), ICT managers and experts of social security institutions. Importantly, it is also aimed at a large and increasing number of CEOs and decision makers from social security institutions who consider ICT as a top priority and look for first-hand knowledge of ICT to compare notes and gain insights from peers. The event will include presentations by international organizations and renowned experts.

Languages

The languages of the conference will be English, French, German and Spanish. Simultaneous interpretation will be provided in these languages as well as in Arabic.

Programme

The conference will discuss the potential of emerging technologies as well as the usage of standardized and shared products as a basis for implementing innovative and cost-effective solutions for social security institutions.

The conference sessions will focus on the following:

- Current experiences with large-scale and advanced ICT systems in social security institutions;
- Identification of ICT-based standards and potential common solutions for social security, for example: data exchange models, common architectures and software packages, etc.
- Innovative case experiences related to the global professional standards for ICT in social security, the *ISSA Guidelines on Information and Communication Technology*;
- Emerging technologies – such as Big Data, analytics, cognitive computing, cybersecurity, including demonstrations of latest innovation in ICT systems;
- A leadership round table on the role of CEOs in fostering innovation and successful application of ICT;
- An ICT Industry Forum with world-class ICT Industry participants to discuss high impact trends on technology adoption in social security as well as strategic cooperation.

Further information

Visit the ISSA event website for further information.