



issa

INTERNATIONAL SOCIAL SECURITY ASSOCIATION

# Join the International Social Security Association

Your key to excellence in social security administration



[www.issa.int](http://www.issa.int)

## Social security

### Building social stability and economic development

More than ever before, there is recognition of the central role that social security plays globally in protecting people, developing societies and supporting economies. As a social security administrator, whether you are involved in public pension administration, the provision of access to health care, the safety of workers, employment insurance or family benefits, you are part of a global community that seeks to prevent poverty and to improve living standards worldwide.

The challenges you face today as a leader of a social security scheme are more complex and more urgent than at any time in recent decades. Globalization, financial volatility, evolving labour markets, ageing populations, increased migration and profound societal changes require social security administrators and managers in all regions to seek innovative responses and new forms of partnership.

Joining the International Social Security Association (ISSA) will enable you and your organization to access to a unique knowledge base, good practices and global business standards and provide you with the support, advice and expertise that you require in a rapidly-changing world.

This brochure outlines who we are and what key benefits we offer our members. For more information about the full range of ISSA activities and services, please consult our Website at [www.issa.int](http://www.issa.int).

Thank you for your interest in our unique Association. We look forward to future contact with you.



Errol Frank Stoové  
President



Hans-Horst Konkolewsky  
Secretary General





“ISSA provides a test ground for a fuller range of potential solutions to intractable policy problems in the sphere of social security”

Jeff Harmer  
Secretary  
Department of Families, Housing,  
Community Services and Indigenous Affairs  
Australia

“The rich diversity of experience, projects and perspectives of ISSA members provides a basis for advancing towards a more inclusive social security”

Ofelia Cédola  
Secretary of Social Security  
Ministry of Labour, Employment and Social Security  
Argentina



## The International Social Security Association

### The leading global social security organization

For more than eight decades, social security administrations and agencies from across the world have benefited from the ISSA as a world-class resource. The ISSA promotes excellence in social security administration, and is committed to the principles of good governance and high performance.

Today, the ISSA brings together over 340 member organizations from 150 countries. The ISSA General Secretariat is based at the International Labour Office in Geneva, and has a network of Liaison Offices in all regions.

The ISSA offers its members access to high-level social security events and to specialized information and analysis, enabling senior managers, experts and other professionals to collaborate in the development and promotion of social security. The ISSA Secretariat's commitment to providing quality services to its members is reflected in its ISO 9001:2008 certification.

Responding to the priorities defined by its members, the ISSA provides access to an outstanding knowledge base that is unparalleled in the field of social security.





“ ISSA offers unique opportunities for information exchange and for acquiring new knowledge in a variety of ways. As an ISSA member institution, we have benefited from attending and hosting international events, identifying topics of particular interest and learning from distinguished experts from around the world ”

Jean-Claude Ménard  
 Chief Actuary, Office of the Chief Actuary  
 Office of the Superintendent of Financial Institutions  
 Canada

“ The Forum was truly excellent. The topics, speakers and opportunities for participation fully met our expectations. Materials and information will be very useful to our organization in addressing the challenges of improving governance and expanding social security coverage in Paraguay ”

Carmen Frutos de Almada  
 Director of Planning  
 Social Insurance Institute  
 Paraguay

## The benefits of ISSA membership

### Exclusive access to international social security platforms

The ISSA’s rich programme of seminars and conferences offers exclusive opportunities for social security managers and experts to share information, good practices, experience and skills on a wide variety of topics. ISSA events are exclusively for members, and are free of charge.

ISSA meetings offer unrivalled platforms for decision-makers from the international social security community and access to experts from leading international and regional organizations, including the ILO, the World Bank and the OECD.

During each triennium, ISSA members can participate in the following events:

- World Social Security Forum.
- Regional Social Security Forums in Africa, Asia and the Pacific, Europe and the Americas.
- World Congress on Safety and Health at Work.
- International Conference on ICT in Social Security.
- International Conference for Social Security Actuaries and Statisticians.
- International Policy and Research Conference on Social Security.
- Technical seminars on diverse topics including administrative and operational efficiency and effectiveness; extension of social security coverage; proactive and preventative approaches in social security; adequacy and quality of social security benefits and services.
- Specialized seminars for CEOs and senior management.





“ Being a member of the ISSA gives access to a wealth of international experience and expert knowledge ”

Malcolm Nutley  
Chief Officer  
Social Security Department  
Guernsey

“ The ISSA creates the culture and space for the flow and exchange of knowledge, translating information and research into social security policies and innovations which have a real and positive impact on society ”

Maen Nsour  
Director General  
Social Security Corporation  
Kingdom of Jordan

## The benefits of ISSA membership

### A unique knowledge base for social security innovation

The ISSA provides its members access to a unique range of information, analysis and direct technical support. As a worldwide observatory of social security developments and trends, the ISSA works with leading experts from member organizations and academics.

The ISSA maintains up-to-date online databases on various aspects of social security, including Country Profiles with overviews of social security schemes in over 170 countries; succinct descriptions of major social security reforms around the world; and summaries of good practices submitted by ISSA members.

ISSA members automatically receive the authoritative quarterly journal, the *International Social Security Review*, which is published in English, French, Spanish and German.

During each triennium, in conjunction with the four Regional Social Security Forums, the ISSA organizes its prestigious Good Practice Award competitions for ISSA member organizations.

Through its social security Web portal, the ISSA provides access to extensive information in seven languages (English, French, Spanish, German, Arabic, Chinese and Russian), and a host of topical, user-friendly online resources, including:

- *Social Policy Highlight*: Concise overviews of topical issues in social security.
- *Development and Trends*: Analytical reports produced in conjunction with the World and the Regional Social Security Forums.
- *Social Security Programs Throughout the World*: Publication series highlighting features of social security programmes in over 170 countries. The product of a cooperative effort between the ISSA and the US Social Security Administration.
- *Social Security Observer*: An electronic newsletter on major developments, reforms and good practices in social security.
- Social security news monitor: Online daily news articles about social security from worldwide media.



“ The results provided by the study initiated by ISSA on the criteria of successful social security organizations helped me in defining the strategic goals for my organization ”

Peter von Kuehne  
General Manager  
Human Resources  
Social Security Commission  
Namibia

“ The ISSA’s recognition of the DAMANCOM portal through the Good Practice Award has significantly strengthened the portal’s credibility vis-à-vis our affiliates ”

Said Ahmidouch  
Chief Executive Officer  
National Social Security Fund  
Morocco

## The benefits of ISSA membership

### Unlimited access to social security worldwide

The ISSA provides its members with access to good practices and global business standards and guidelines that assist organizations to improve performance and service quality.

The ISSA’s Technical Commissions, which cover all branches of social security as well as a number of key horizontal issues, enable member organizations to focus on specialized issues related to their interests.

By combining a regional focus with a global impact, the ISSA’s Liaison Offices and networks ensure that ISSA knowledge and activities are accessible and respond to the specific needs and priorities of member organizations at the regional level.

Using ISSANET, our exclusive Extranet platform, ISSA members can collaborate with each other or with a

specific community of interest, exchange good practices and share solutions, and access technical information on social security issues.

ISSANET features include:

- Administrative improvements/solutions Wiki.
- Access to regional and technical expert resources.
- Work groups for different social security branches and topics.
- Topical forums.
- *Update* – a monthly newsletter for members providing news and information on the ISSA and its membership.

Through these structures and services, the ISSA facilitates capacity-building and exchange, support for member twinning, training opportunities and the provision of technical know-how.



“ ISSA builds bridges among professionals worldwide and offers unparalleled opportunities for institutional development ”

Konstantin Ugryumov  
President  
National Association of Non-State Pension Funds  
Russian Federation

“ Membership of the ISSA allows our organization to benefit from assistance and training ”

K. Selvarajah  
Chief Executive Officer  
Social Security Organization  
Malaysia

## Apply for ISSA membership

### Join our global social security community

The procedure for joining the ISSA is simple. Contact the ISSA General Secretariat in Geneva, either online, by phone or by mail (see details below). The Secretariat will provide you with any further information you need and guide you through the application process.

Depending on the specific mandate of social security organizations, the ISSA offers two types of membership: Affiliate membership is open to institutions, government departments, agencies or other entities that administer any aspect of social security, while associate membership is extended to institutions not directly involved in the administration of social security but whose objectives are compatible with those of the ISSA.

As an independent international organization, ISSA is financed by member contributions. For further information about the cost of membership for your organization, please consult the online calculator on the ISSA Website: [www.issa.int/join](http://www.issa.int/join).

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Promoting and developing social security worldwide  
Promouvoir et développer la sécurité sociale à travers le monde  
Promover y desarrollar la seguridad social en el mundo  
Soziale Sicherheit weltweit fördern und entwickeln  
Развиваем и поддерживаем социальное обеспечение во всем мире  
دعم و تطوير الضمان الإجتماعي عبر العالم  
促进和发展全球社会保障