



issa

INTERNATIONAL SOCIAL SECURITY ASSOCIATION
ASSOCIATION INTERNATIONALE DE LA SECURITE SOCIALE
ASOCIACION INTERNACIONAL DE LA SEGURIDAD SOCIAL
INTERNATIONALE VEREINIGUNG FÜR SOZIALE SICHERHEIT

4 route des Morillons
Case postale 1
CH-1211 Geneva 22

T: +41 22 799 66 17
F: +41 22 799 85 09
E: issa@ilo.org / www.issa.int

INTERNATIONAL SOCIAL SECURITY ASSOCIATION

**ISSA European Network Technical Seminar on
Improving Administrative Efficiency in the Statutory State
Pension Schemes**

P R O G R A M M E

**15-16 October 2009
Budapest, Hungary**



**CENTRAL ADMINISTRATION OF NATIONAL PENSION INSURANCE / CANPI /
ORSZÁGOS NYUGDÍJBIZTOSÍTÁSI FŐIGAZGATÓSÁG / ONYF /**



issa

INTERNATIONAL SOCIAL SECURITY ASSOCIATION
ASSOCIATION INTERNATIONALE DE LA SÉCURITÉ SOCIALE
ASOCIACIÓN INTERNACIONAL DE LA SEGURIDAD SOCIAL
INTERNATIONALE VEREINIGUNG FÜR SOZIALE SICHERHEIT

PROGRAMME

ISSA European Network Technical Seminar on Improving Administrative Efficiency in the Statutory State Pension Schemes

15-16 October 2009

Budapest, Hungary

THURSDAY, 15 October 2009

- | | |
|--------------------|--|
| 09:00-10:30 | Registration |
| 10:30 | Welcome Address
Dr.Gábor Barát
General Director
Central Administration of the National Pension Insurance (ONYF)
Hungary |
| 11:00 | Introductory presentation
Ferenc Rába
Deputy General Director
Central Administration of the National Pension Insurance (ONYF)
Hungary |
| 11:30 | <i>Improving client interaction and reducing operative costs by applying
advanced web technologies</i>
Raúl Ruggia Frick
Project Manager
Social Security Observatory
International Social Security Association
Geneva |
| 12:00-13:45 | Buffet - lunch |

- 13:45** *Ongoing work towards improving the overall administration of the pension scheme including tradeoffs of cost savings and the quality of services*
Carsten Bodal
Vice President
Claus Raahave
Head of Process Improvement
Labour Market Supplementary Pensions Institution (ATP)
Denmark
- 14:30** *Improving Administrative Efficiency in the German Pension Insurance*
Dieter Göbel
Head of Benchmarking Department
German Federal Pension Insurance
Germany
- 15:00-15:30** *Coffee break*
- 15:30** *Information and administrative rules concerning pension funds in Switzerland*
Erika Schnyder
Head of Unit
International Affairs Division – International Organizations
Federal Social Insurance Office (OFAS)
Switzerland
- 16:00** *Pension reform in Norway - modernizing the administration of pension benefits*
Halina Thee
Senior Adviser
Directorate of Labour and Welfare
Norway
- 16:30-17:00** Discussion
- 18:00** *Gala evening*
Reception followed by Budapest Cruise on the Danube
with entertainment and buffet on board

FRIDAY, 16 October 2009

- 09:00** *Organization and efficiency in the Finnish Employment Pension Scheme*
Hannu Ramberg
Liaison Manager
Finnish Centre for Pensions
Finland

- 09:30** *Growing efficiency in pension administration and services of the Social Insurance Bank of the Netherlands*
Sacha Geenen
Policy Advisor
International Affairs
Social Insurance Bank (SVB)
Netherlands
- 10:00** *Coffee break*
- 10:30** *Administrative efficiency through contractual engagements for renewed offers of services*
Guillaume Filhon
Head of Director General's Office
National Old-Age Insurance Fund for Employees (CNAVTS)
France
- 11:00-11:20** *Ongoing work in Sweden- Reducing costs by using online- and subscription services. A new pension organisation from year 2010*
Per Henriksson
Liaison Adviser and Coordinator
Pension Department
Social Insurance Agency
Sweden
- 11:20-12:00** Discussion and concluding remarks
- 12:00-13:00** *Buffet*
- 13:40** Leave the hotel by cars
- 14:00-14:50** Visit of the Parliament

VENUE OF SEMINAR:

Danubius Health Spa Resort HELIA Conference Hotel
Kárpát u.62-64
HU-1133 Budapest
Hungary

Tel.: +36-1 889 5806
Fax: +36-1 889 5801

